Direct reply mandate — eleven subjects, capped and dated

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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No file under consideration, review at three months · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Nothing goes out directly before the mandate is signed.** Until then the agent prepares draft replies; **the case handler sends them.**

What the mandate brings — the figure that decides

Measure	Without mandate	With mandate
Enquiries received per year	**4,900**	**4,900**
of which under the eleven subjects	**3,640**	**3,640 handled at any hour**
Availability	**Telephone line 20 hours a week**	**At any hour, including Saturdays**
Enquiries arriving outside opening hours, over the trial quarter	—	**61 %**

The mandate, in six lines

Clause	Content
Exact scope	**The eleven general-information subjects, listed by name, and the status of a file filed by the taxpayer themselves, once authenticated in their own space. Nothing else**
Absolute prohibition	**No answer on the substance of a decision, nor on a file under consideration: the reply is handed over written, documents alongside, and the case handler sends it**
Items carried on every reply	**The source — examination sheet, office note or public page — with its date, and the statement that the reply was prepared by a digital assistant of the office**
AI disclosure	**From the first sentence, without exception: the European regulation on artificial intelligence requires that anyone interacting with an AI system be informed, and the taxpayer can ask for a person at any time**
Duration	**Review at three months. Without an explicit decision at the review, the mandate stops — renewal takes a signature, stopping does not**
Withdrawal	**One word from the head of office, and direct sending stops within the minute; replies go back to being drafts to approve**

The eleven subjects

Subject	Where the answer sits
Documents to provide per claim cause	**The office's examination sheets**
Time limit for claiming	Public page, with its date
Where my file stands	**Status, after the taxpayer authenticates in their own space**
How to pay, how to ask for time	Office notes and public page

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Subject	Where the answer sits
Where to find my assessment, whom to contact for which tax	Public page
… and 6 other subjects	The office's notes

What stays with the case handler, and what they gain

Case	Handling	Delay
File under consideration	**Reply written, documents alongside, sent by the case handler**	**4 hours instead of 47 days**
Substance of a decision	**Never given by the agent**	**A reply that comes from the case handler is reasoned and challengeable; general information does not carry that weight**

> **A written mandate, capped, dated and withdrawable in one word is not a legal precaution: it is what makes it possible to say yes.** The office does not choose between reading every reply and signing a blank cheque.

For the office to settle

Date the mandate is signed and date of the three-month review: _____

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