



Year review — 1,164 hours returned to the office

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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The calculation fits in three lines · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The calculation belongs to the office and can be redone without us**, from its own logs. **This is the page to take to management.**

The calculation, item by item

Item	Share of the task's time	Duration	Annual volume	Time returned
Preliminary examination of a routine claim	60 % → 10 %	36 min → 6 min	1,180	590 hours
Draft reply from a template	40 % → 10 %	12 min → 3 min	2,120	318 hours

Item	Share of the task's time	Duration	Annual volume	Time returned
Assembling and checking a tax-relief file	100 % → 20 %	2 h → 24 min	160	256 hours
Total	—	—	—	1,164 hours — thirty-three weeks of one full-time officer's work

These hours are not a budget saving, and they must on no account be presented as one: no post has been abolished, none created. **This is staff time returned to the analysis of taxpayers' circumstances** — and what stands up before management is what that time produced.

What these hours produced — the deadlines met for the taxpayer

Commitment	Before	After	Source
First examination of a claim	47 days	9 days	Arrival and allocation timestamps
Reply to the taxpayer	94 days	27 days	Log of signed replies
Files going back with a request for a document	38 %	6 %	710 files of the quarter
Claims lapsing for want of a taxpayer's reply	74	6	68 files a year that reach examination
Requests for time to pay beyond thirty days	214	0	198 drafts handed to the public accountant, 16 awaiting a requested document

Equal access — what is not counted in hours

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Measure	Value	Reading
Inconsistencies flagged	340	of which 214 material errors corrected in the taxpayer's favour
of which on files where the taxpayer had asked for nothing	96	It may be the only figure management remembers
Online procedures completed	191 out of 212	Non-take-up plays out on the missing document, not on the screen
People coming on Saturday who had never come during opening hours	19 out of 34	One hour a week
Subjects whose material is ready to pass to the complementary agent	The 11 subjects	Equal treatment, not a comfort option

The figure that does not flatter the agent, published with the rest

Finding	Volume	Measured cause	What was done
Replies redone, quarter 1	41 out of 470 — 8.7 %	33 on files with several versions of one document	Version rule written, replayed over five financial years, settled by the office
Replies redone, quarter 2	9 out of 452 — 2.0 %	One-off mixed-use cases	Fourth examination sheet written

The framework measure

Indicator	Year
Files traced	2,840
Replies sent without a case handler's signature	0
Tax relief granted without a person	0

Indicator	Year
Taxpayer data out of the office	0
Transfers outside the European Union	0

These zeros are not a cautious setting: they are the way the agent is wired.

The read-only technical account has no right to write, and the legal qualification belongs to the case handler.

For the office to settle

Date the review is presented to management: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.