North sector campaign — 1,240 households, 1,222 invoices ready

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Current half-year · nothing issued, everything awaits the head of service's approval · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document — households, amounts and movements invented for the demonstration. **No invoice is issued:** the billing file and the 1,222 letters await the head of service's approval, and everything can be undone with a word for as long as nothing has gone out. **The tariff parameters are not calculated by the agent: they are read from the community council's resolution.**

The parameters applied, and the article that sets each one

Parameter	Value applied	Article of the resolution of 27 November 2025
Annual standing charge per household	**€148.00**	Art. 3
Standing charge billed for the half-year	**€74.00**	Art. 3(2)

Parameter	Value applied	Article of the resolution of 27 November 2025
Residual waste lifts included in the year	**12**	Art. 4
Lifts included in the half-year	**6**	Art. 4(2)
Price per lift beyond the allowance	**€2.40**	Art. 4(3)
Pro rata on moving in or out mid half-year	By month started	Art. 6
Stream entering the variable charge	**Residual household waste only**	Art. 4

The lift log holds 1,187,400 lines over 24 months — residual waste lifts, kerbside packaging lifts, carded deliveries at the civic amenity sites and identified deposits at the 46 bring banks. **Only residual waste lifts enter the variable charge**, in line with article 4. The other lines serve service monitoring and the annual report — **they are never billed, and the agent does not add them to the total billed.**

The total billed, broken down to the euro

Item	Basis of calculation	Amount
Half-year standing charge — households present all half-year	1,176 × €74.00	**€87,024.00**
Standing charge pro rata by month started — 46 movements	27 move-ins + 19 departures	**€2,011.20**
Variable charge — lifts beyond the allowance	**12,458 lifts × €2.40**	**€29,899.20**
Total billed, north sector	**1,222 invoices**	**€118,934.40**

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Item	Basis of calculation	Amount
Lines put into checking, not billed	**18 lines**	**€612.00 not billed · €966.00 pulled before issue**

The 1.2% variance against the previous half-year, explained line by line

Cause	Households or lifts	Effect on the total
Total billed in the previous half-year	1,214 invoices	€117,528.00
27 move-ins — pro rata standing charge and lifts	**27**	**+ €2,148.00**
19 departures — pro rata standing charge, final settlement	19	− €1,003.20
Change in the number of lifts presented — 12,458 against 12,349	+ 109 lifts	+ €261.60
Total billed this half-year	**1,222 invoices**	**€118,934.40 — i.e. + €1,406.40, + 1.2%**
Left unexplained	—	**€0.00 — the variance is fully covered by the 46 movements and the 109 lifts**

It is the variance, not the total, that the service spends most time hunting for. A total that moves 1.2% with no explanation takes half a day of searching and two meetings; **the same total accompanied by the 46 movements and the 109 lifts that make it up is read in two minutes. The named list of the 46 movements is attached to the billing file**: the service does not have to reconstruct it to answer a councillor.

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The three covering letter templates

Template	Trigger	Households, north sector	What the letter carries on top of the invoice
A — first invoice after moving in	Contract opened during the half-year	**27**	**The pro rata explained month by month, the 12 included lifts scaled to the half-year, the sector calendar, the allocation grid**
B — invoice up more than 30%	More than 30% above the previous half-year	**41**	**The lift detail for both half-years, date and time, and the three levers to bring the next one down**
C — invoice with exceptional lifts	More than 20 lifts in the half-year	**63**	**The full statement, access to a composter and the bulky waste appointment**
Total	—	**131 letters**	**3 templates to review, not 131 letters**

Extract from template B, the one that heads off the most complaints: *« Your invoice is 34% higher than the previous half-year.* ***This rise comes from the number of times your bin was presented for collection: 24 lifts this half-year, against 17 in the previous one.*** *The full statement, with the date and time of each lift, is overleaf.* ***Three levers can bring the next invoice down: only present the bin when it is full, compost food waste — a composter is provided free on request —, and take glass and textiles to the banks provided.*** *The service remains available to look at your situation. »*

What the full campaign weighs, across the 5 sectors

Item	Today	With the agent	Difference

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Preparation time	**11 working days for 6 case officers**	**A little over 2 working days for 6**	—
Hours per campaign	**462 h**	**92 h 24 of checking and approval**	**369 h 36 given back**
Share of the work	100%	20%	− 80 points
Over the year, 2 campaigns	**924 h**	**184 h 48**	**739 h 12 given back**
Charge letters	6,300 × 25 min, 10 of them drafting	6,300 × 2 min 30 of review	**787 h 30 given back**

Nothing is issued, and the rule admits no exception: EVERY BILLED LINE TRACES BACK TO A TIME-STAMPED LIFT AND TO A RESOLVED TARIFF. The billing file and the 1,222 letters await the named approval of the head of the waste service, and the agent undoes the lot with a word for as long as nothing has gone out. **Issuing an invoice is an act that binds the authority: it is not an act the agent rules out, it is an act it carries out as soon as the mandate is written** — named scope, costed ceiling, review date, withdrawal with a word. **The dial belongs to the service, and it moves both ways.**

North sector billing file approved by the head of the waste service, on: _____ at _____

Extension of the campaign to all 5 sectors, with the control rules adopted, decided on: _____

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