



Where the data of 12,400 households lives

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Hosting, role-based access, record of processing, traceability · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **It is written to be handed as it stands to your data protection officer**: every line can be checked against a configuration setting or a log, none rests on a statement of intent.

Where the agent runs — two architectures, one consequence

Architecture	What leaves the authority's network	Exposure to the Cloud Act and FISA 702	When to choose it
Local inference, on a machine in the depot	Nothing. No flow leaves the network.	Reduced to the minimum — no flow leaves the network	Where the authority has a server room and wants total isolation

Architecture	What leaves the authority's network	Exposure to the Cloud Act and FISA 702	When to choose it
Dedicated, isolated resource hosted in France, under French law	Nothing that leaves the territory or the European Union	Reduced by the architecture; location alone is not enough, and the exposure is documented for the configuration chosen	The usual case — operation and updates handled by us
Pooling between authorities	Not practised. An environment strictly dedicated to Trois-Vallons.	—	—

Access rights, role by role — what is open and what is not

Resource	Agent's access	Case officers' access	What that rules out in practice
Charge-payer file (identity, address, household composition, contract)	Read only	Read and write	The agent cannot alter any contract or any address
Lift log (chip, date, time, round, weight)	Read only	Read	No lift can be created, corrected or erased by the agent
Resolved collection calendar and by-laws	Read only	Read	—
Billing software	No write access	Read and write	The agent produces a file and draft letters; a case officer imports them. No invoice can be issued by the agent.

Resource	Agent's access	Case officers' access	What that rules out in practice
Bank details and direct debit mandates	No access at all, read or write	Read, restricted to two named officers	The agent has no use for them in preparing an invoice: they are not opened to it at all
Tariff grid and calculation parameters	Read only	Read; changes reserved to the head of service	Tariffs are set by resolution — the agent reads them, it does not touch them

The principle governing that table is article 5.1.c GDPR: only data necessary to the purpose pursued is exposed. A tax notice carries far more than a bin allocation needs; a direct debit mandate plays no part in calculating a variable charge. **Every access right in the table above is withdrawn with a word, and the withdrawal takes effect within the second** — no restart, no intervention, no delay.

The service's record of processing activities, already drafted

Processing	Purpose	Legal basis	Data processed	Period set by the service
Answering resident enquiries	Inform and route	Public interest task — art. 6.1.e GDPR	Identity, address, subject of the request	2 years after closure
Preparing the charge billing	Establish the pay-as-you-throw charge	Public interest task — art. 6.1.e	Household, contract, time-stamped lifts, tariff applied	The service's accounting record retention period

Processing	Purpose	Legal basis	Data processed	Period set by the service
Checking documents attached to requests	Assess an allocation or an exemption	Public interest task — art. 6.1.e	Name, address, date of the document, number of people	90 days after the decision — the document image is not kept
Outbound text notification	Announce a rescheduled collection	Public interest task — art. 6.1.e	Number, municipality, sector	12 rolling months
Access and output log	Trace who read what, and where each output came from	Security obligation — art. 32	Timestamp, role, reason, line concerned	3 years

The periods above are those the service has set in its own record, on a date the record carries. They are not presented as a rule of law: the law sets principles — necessity, minimisation, storage limitation —, the service derives periods from them and owns them. **An annual thirty-minute review with your data protection officer brings you the list of access rights that served no purpose over the year and of the retentions that have run out. You decide what to close and what to erase; the agent brings the list rather than waiting to be asked.**

What you produce the day a resident disputes an invoice saying « the machine decided »

Item	What it establishes	Where it is taken from	Time to produce
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1 — The line itself	Date, time and chip identifier of every billed lift, and the article of the resolution of 27 November 2025 setting the tariff applied	Lift log + resolved tariff grid	Immediate
2 — Who decided	Name of the officer who approved the file, date and time of approval. Over the year: 24,800 invoices, 24,800 named approvals.	Approval log	Immediate
3 — What the resident had been told, and when	The artificial-intelligence disclosure made in the first sentence of every exchange, and the option to ask for a human — 1,184 residents asked, 1,184 got one	Disclosure and transfer log	Immediate
4 — The access file, if the resident asks for it	Household, contract, lifts, letters, and the log of the reads made of their file with the reason for each — right of access under article 15 GDPR	All of the above	One minute — the usual difficulty is gathering the pieces; they are already gathered

The artificial-intelligence disclosure is not a configuration option. Article 50(1) of the EU AI Act has required, since 2 August 2026, that any person interacting with an AI system be informed, unless this is obvious. It is built into the greeting, in the language of the exchange under way — the notice follows the exchange, it does not translate it —, on every channel — phone, website chat, WhatsApp Business, email. **And it is logged: it is that trace which makes it demonstrable, not the statement.**

Architecture adopted — local inference or isolated resource hosted in France — settled on: _____

Date of the annual review with the data protection officer: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.