



The automatic actions — three acts, and how each is undone

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Settings, withdrawal log, what stays with a human decision · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Three automatic actions, not one more, and all three can be undone. Everything else waits for a named decision.**

The three actions — and their reverse, which matters just as much

Action	When it triggers	What it does	The reverse, which is true as well	Withdrawal
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Acknowledgement	A family writes to the service	Confirms within the minute, names the officer who will handle the file and the response time	If an officer has already replied, no automatic acknowledgement goes out on top of their reply	Configurable, can be switched off
Expiry reminder	Twelve months ahead, six months ahead, then on the date	Flags the expiry to the service, with the file and the known successor	As soon as a renewal is recorded, the remaining reminders stop within the second	On a word, effective within the second
Holding a register record for checking	A rule in service triggers	The record is isolated with its reason; nothing is corrected	The officer clears it on a word: the record returns to the normal flow, with reason and date	On a word, effective within the second

The first action needs explaining. Receiving a machine message after a human reply undoes the care that has just been taken — and in this work, that care is most of what the service gives. **The automatic acknowledgement therefore stands down before any officer's reply, without exception. The second action follows the same logic: a family that has done what was needed does not receive a reminder. Over the year, 44 reminder sequences stopped in this way, as soon as the renewal was recorded.**

What waits for a named decision — the full list

Act	Who decides	What the assistant brings	Over the year
Signing a grant deed	The mayor	Deed prepared, particulars carried over, documents checked	96 deeds prepared, 0 signed by the assistant
Allocating a plot	The department	Free plots, map and by-law constraints	0 automated allocations
Correcting a register record	The grants officer	Line-by-line correction file, each line carrying its supporting document	152 corrections proposed, 0 written by the assistant
Opening a reclamation procedure	The town council, then the mayor	Dates, draft records, what is missing	0 procedures opened by the assistant
Drawing up a record of abandonment	The department	Draft written on the municipal template	15 drafts supplied, 0 drawn up by the assistant
Sending a letter to a family	The head of department	Letter drafted in the service's restrained tone	640 letters prepared, 0 sent without validation

Measuring people — what the assistant can produce, and what it recommends

Measure	Can it be produced?	Conditions set out by the CNIL	The assistant's recommendation
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Number of files handled per officer	Yes — the assistant can calculate it and will produce it if the department asks	Proportionality to the aim pursued · prior information of staff · consultation of the local staff committee before implementation	Advised against, for a mechanical reason and not a moral one
Measurement by QUEUE — turnaround, backlog, rework rate	Yes, already prepared	Not applicable: no person is measured	Recommended — it says where things stick without saying who
Name of the person who validates a letter or signs a deed	Yes — named and dated	Not applicable	Essential: a signature is not a counter

The assistant's reservation is not legal, it is mechanical. A per-officer counter becomes a target; the target distorts triage; and the long files get pushed back in favour of the short ones. Here, the long files are a disagreement between heirs, an old reclamation, an illegible bound register — that is, the situations where a family most needs someone to take time with them. The department would lose the instrument along with the measurement. An employer's power of oversight is recognised — the CNIL says so — and that is exactly why the decision belongs to the department: the measurement will be produced if it is asked for, with the three conditions met and documented.

Automatic actions enabled (1 / 2 / 3): _____ — configured by: _____ on: _____

Review of the automatic actions — proposed at six months — set for: _____

architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.