Non-take-up — 96 situations flagged

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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41 claims filed, 33 entitlements granted · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **33 entitlements granted in one quarter, on information already held:** the agent flags the situations where a condition is met on the household's own documents, and builds the pre-assessed file for the caseworker. *Non-take-up describes someone not claiming a benefit they might be entitled to.*

How a situation is spotted

Element matched	Origin	What triggers a flag
Household composition	The family's declarations	—
Declared income	Quarterly declarations	—
Benefits in payment	Benefits system	**A condition met on the household's own documents and no matching claim**

Element matched	Origin	What triggers a flag
No outside data	**Nothing is bought, nothing is collected elsewhere**	**Spotting works on what the office already holds**

What goes out, and when each piece of information arrives

Item	Regime
Invitation to check	**“Based on the information you have given us, you may be entitled to …, here is how to check in ten minutes”**
Promise of an entitlement	**The invitation states what is checkable, and no more: that is what produced 41 claims out of 96**
Estimated amount	Communicated with the notification, after the caseworker's assessment
Assessment of the entitlement	**Caseworker, as for any claim**

What the quarter produced

Step	Volume
Situations flagged	**96**
Claims actually filed	**41**
Entitlements granted by caseworkers	**33**

Thirty-three households were receiving less than they were entitled to, and did not know it. The other 55 families received the information and keep the choice: whether to claim is entirely theirs, and the quarterly review will put it to them again.

Equal treatment, and the mechanism that protects it

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Rule	Implementation	What it avoids
One single rule for all 118,000 claimants	**No targeting by neighbourhood, by length of claim or by any population criterion**	**Geographic targeting would produce an unequal take-up rate between two identical families — and the inequality would show up in the office's own figures the following year**
Systematic periodic review	**Three benefits reviewed each quarter**	Forgetting the least-claimed benefits

For the office to settle

Three benefits chosen for the quarterly review: _____

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