Notifications — 3 templates rewritten

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1,190 returns down to 340 · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **An insured person who does not understand the reasoning does not give up: they dispute, and they dispute without knowing what about.**

What 12,000 letters show

Finding	Volume	Reading
Letters and notifications of the year	12,000	—
Triggering a call, a request for explanation or a dispute	**1,640 — nearly one in seven**	—
of which concentrated on three templates	**1,190**	**The three that announce a decision without saying what it is based on or how to challenge it**

What has been rewritten

Addition	Content	Why
Reasoning spelled out, element by element	What was taken into account, what was not	**And the sentence that is always missing: “here is what would have led to a different decision”**
Route and time limit for appeal at the top	**And not in the footer**	**A notification that does not say how to challenge it is challenged at greater length**
Plain-language version — complementary agent	Pass this content to the Accessibility, Easy Read and Translation agent	**A dedicated agent, and it is not part of what this agent includes**
Reminder to the employer of what they consulted and replied	—	**A dispute rarely starts from a disagreement on the merits: it starts from the feeling of not having been heard**

What that gives, over the trial quarter

Measure	Before	After
Returns on the three templates	**1,190 a year**	**340**
Requests for explanation	**512**	**96**
Preparing a notification	8 minutes	**2 minutes**

These are not disputes stifled: they are addressees who understood first time. **The disputes that remain are about the merits, which is precisely their purpose.**

> **Any template amended by a new instruction is flagged and rewritten within the 24 hours following its circulation.** Templates stop ageing in silence.

To be settled by the service

Templates to rewrite in the second wave: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-at-mp

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