



Notifications — 3 templates rewritten

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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1,190 returns down to 340 · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **An insured person who does not understand the reasoning does not give up: they dispute, and they dispute without knowing what about.**

What 12,000 letters show

Finding	Volume	Reading
Letters and notifications of the year	12,000	—
Triggering a call, a request for explanation or a dispute	1,640 — nearly one in seven	—
of which concentrated on three templates	1,190	The three that announce a decision without saying what it is based on or how to challenge it

What has been rewritten

Addition	Content	Why
Reasoning spelled out, element by element	What was taken into account, what was not	And the sentence that is always missing: “here is what would have led to a different decision”
Route and time limit for appeal at the top	And not in the footer	A notification that does not say how to challenge it is challenged at greater length
Plain-language version — complementary agent	Pass this content to the Accessibility, Easy Read and Translation agent	A dedicated agent, and it is not part of what this agent includes
Reminder to the employer of what they consulted and replied	—	A dispute rarely starts from a disagreement on the merits: it starts from the feeling of not having been heard

What that gives, over the trial quarter

Measure	Before	After
Returns on the three templates	1,190 a year	340
Requests for explanation	512	96
Preparing a notification	8 minutes	2 minutes

These are not disputes stifled: they are addressees who understood first time. **The disputes that remain are about the merits, which is precisely their purpose.**

Any template amended by a new instruction is flagged and rewritten within the 24 hours following its circulation. Templates stop ageing in silence.

To be settled by the service

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Templates to rewrite in the second wave: _____

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