Instruction deadlines — 1,400 adversarial stages recovered and 780 overruns down to 41

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7 years of timetables rebuilt, rerun over 12 months · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. *The adversarial stage is the point at which the employer and the insured person may consult the material in the file and make their observations before the decision.* **When the deadline passes without a decision, the accident counts as work-related by default — and nobody has decided anything.**

What seven years of files show

Measured finding	Annual volume	What it costs
Files handled	10,000	9,400 accidents, 600 occupational illnesses

Measured finding	Annual volume	What it costs
Deadline reached with no adversarial stage opened	**1,400 — 14 %**	**A decision taken without the parties being able to speak**
Instruction deadlines overrun	**780**	**The calendar settles it instead of the officer**
of which files taken over by another caseworker mid-handling	**611**	**The date is lost at the hand-over, not through negligence**

The timetable rebuilt, file by file

Stage	What is recorded	Alert
Report received	Portal or post timestamp	—
Starting point of each deadline	**Calculated and displayed, no longer held in the head**	—
Deadline for opening the adversarial stage	**With its state: opened / not opened**	**D−15, D−7, D−2**
Decision deadline	**With the state of the file**	**D−15, D−7, D−2**

The rerun over twelve months

Measure	Recorded	With the timetable and alerts
Adversarial stages not opened by the deadline	**1,400**	**0**
Deadlines overrun	**780**	**41**
Files that become decisions again	—	**739 a year**

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The standard timetable for each type of file is written in everyday wording, one line per stage, and takes effect through the service's signature. Twenty-four caseworkers stop holding dates in their heads, and not one file decides itself again.

To be settled by the service

Alert lead times chosen (D−15 / D−7 / D−2 or others): _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-at-mp

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