File with two initial certificates — the three ways of doing it

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Fictional document

> **Fictional document — demonstration example**
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> **Fictional document**, produced for the demonstration. The organisation, the employer, the insured person and the dates are invented. **None of the three ways of doing it was applied before the department chose. Only the nature and the date of the certificates appear here**; their content belongs to the medical department.

The file of the 3rd, and its two certificates

Document	Date	Issuer	What it triggers in the timetable
Workplace-accident claim	3rd	Employer, through the portal	**Arrival of the file**
Initial medical certificate	**3rd**	Emergency department	**Start of the examination deadline**

Document	Date	Issuer	What it triggers in the timetable
Initial medical certificate	**9th**	Treating doctor	**Start of the examination deadline**
Employer's reservations	5th	Employer	Enquiry to be opened

The standard timetable runs the deadline from **the** date of the initial medical certificate. It does not say which of the two when there are two: that is the point that had not yet been configured.

The three ways of doing it, put to the department

Way of doing it	What it brings	What it costs	Outcome
Keep the earlier date	The shorter deadline, never missed by inadvertence	An adversarial stage opened on a date unknown to the employer	Set aside by the department
Keep the date of the certificate attached to the claim	Both timetables agree	The deadline starts six days after the reality of the file	Set aside by the department
Both dates in the file, deadline on the earlier one, gap flagged	**No day lost for the insured person, divergence traced**	One more line in the file	**Recommended, then approved**

How often the case arises

Period	Files with two initial certificates	Of which more than five days apart
Last twelve months	**34**	**11**

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Period	Files with two initial certificates	Of which more than five days apart
Of which the past quarter	9	3

The figure is what turns a one-off decision into a rule: **34 files in twelve months** are worth an entry in the standard timetable, and the department decides it knowing the volume.

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