Yearly review — 7,678 hours given back to the service

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

The calculation fits in four lines · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **Time given back is not a staffing saving:** at unchanged headcount, no post cut, no post created — caseworker time going back to files with reservations and circumstance investigations.

The calculation, item by item

Item	Annual volume	Before → after	Hours given back
Pre-assessing a report	10,000 files	**60 % → 10 % — 27 min → 4 min 30**	**3,750 h**
Standard notification	12,000 letters	**40 % → 10 % — 8 min → 2 min**	**1,200 h**
Reviewing the caseload's deadlines	24 caseworkers, 45 weeks	**100 % → 20 % — 2 h → 24 min a week**	**1,728 h**

Item	Annual volume	Before → after	Hours given back
Incomplete reports avoided	2,400 a year	**25 min → 0**	**1,000 h**
Total	—	—	**7,678 h — close to five full-time staff**

What those hours became

Measure	Before	After
Deadline reached with no adversarial stage opened	**1,400 a year**	**0**
Instruction deadlines overrun	**780**	**41 — 739 files that become decisions again**
Observations received at the adversarial stage	**19 % of files**	**41 %**
Unanswered calls · reply to an e-mail	29 % · 6 days	**4 % · under 24 hours**
Incomplete reports · delay before first complete document	3,000 · 19 days	**600 · 2 days**
Cases recognised for insured people whose leave was not linked	**0**	**27 from the first 60 letters**

The framework measures

Indicator	Two quarters
Outputs approved by a person	**10,600 out of 10,600**
Classifications made without an officer	**0**
Access to a medical item outside the medical service	**0**

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The calculation page fits on one side — four lines of calculation, six delay measures, three framework measures. **Sent with the agenda, it is discussed better than a figure discovered in the room.**

To be settled by the body

Date the review is presented to management: _____

Request a demo with your own documents

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-gestionnaire-at-mp

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