



Billing discrepancies — 23 lines at Jules-Ferry, 4 rules tested over 24 months

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 24/09/2026

Reconciliation of the childhood/family file, attendance records and means-test brackets · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **No rule goes live without the education service manager's signature** — and that is precisely what makes it defensible against a family disputing its invoice.

The 23 discrepancies at the Jules-Ferry school group — 412 families reconciled

Nature of the discrepancy	Lines	What happened	Effect on the invoice	Action proposed
Means-test certificate more than twelve months old	9	The certificate used for the calculation is over a year old on the day of issue	6 families out of 9 would have changed bracket	Letter requesting an up-to-date certificate, invoice suspended

Nature of the discrepancy	Lines	What happened	Effect on the invoice	Action proposed
Child recorded at a meal with no active booking	7	Attendance recorded at midday, no booking registered that day	Meal billed at the surcharged rate under art. 4 of the service rules	Reason checked before the surcharge is applied
Invoice sent to a withdrawn family	4	Withdrawal recorded at a date earlier than the period billed	Invoice raised wrongly	Line cancelled and apology letter drafted
Sibling group with no discount applied	3	Two or more children enrolled, art. 6 discount not carried to the invoice	Family overcharged	Adjustment on the next invoice, reason stated explicitly
Jules-Ferry total	23	—	€214.80 not billed · €372.60 billed wrongly	—

The four rules written and run over 24 months of attendance records

Rule	What it says, in plain language	Alerts / 24 months	Confirmed	Confirmed share	What it lets through
A	An invoice calculated on a means-test certificate more than twelve months old on the day of issue	104	98	94.2%	6 certificates handed in at the desk and entered late

Rule	What it says, in plain language	Alerts / 24 months	Confirmed	Confirmed share	What it lets through
B	A child recorded at a meal with no active booking that day, excluding emergency meals declared the same morning	62	55	88.7%	7 attendance records entered against another school by mistake
C	An invoice sent to a family whose withdrawal is recorded at a date earlier than the period	27	27	100%	Nothing over the period
D	A family with two or more enrolled children whose invoice carries no sibling discount	18	17	94.4%	1 declared shared-custody arrangement, where the discount does not apply
The four together	—	211	197	93.4%	17 discrepancies out of 214 not covered — 8.0%

197 confirmed over 24 months, i.e. 98 a year — exactly the figure the reconciliation produced across the 1,760 families. The two calculations are independent and they land in the same place: that is the only check worth making on a rule you are about to sign. **The 17 discrepancies the four rules do not see are changes in household composition — a birth, a separation, an eldest child**

coming of age — not carried through to the bracket. They depend on a document the department does not yet hold: they are the only ones that require the family to come forward, and I suggest handling them with an annual reminder rather than a rule.

Rule B — why it is the tightened version that is put to you

Drafting	Alerts / 24 months	Confirmed	Confirmed share	Families examined for nothing
First drafting — every attendance without a booking	148	55	37.2%	93
Tightened version — excluding emergency meals declared the same morning (art. 4 of the service rules)	62	55	88.7%	7
What the tightened version changes	−86	the 55 genuine ones kept	+51.5 points	86 families spared

The go-live schedule — one rule per billing run

Order	Rule	Why that one first	Examination load on entry
1	C — invoice to a withdrawn family	100% confirmed: no examination time wasted	around 1 h
2	A — out-of-date means-test certificate	The one that hits families hardest in the pocket	around 3 h

Order	Rule	Why that one first	Examination load on entry
3	D — sibling group with no discount	An adjustment in the family's favour, so no conflict	around 1 h
4	B — attendance without a booking	The finest-grained; open it once the other three are running	around 2 h
All four in the same month — advised against	—	41 alerts at once, in the middle of the enrolment campaign	around 7 h

The mandate — three settings, written, capped, dated, withdrawn on a word

Setting	What the assistant carries out alone	What waits for a signature	Withdrawal
Cautious	Nothing — preparation only	Every invoice, every letter, line by line	Not applicable
Intermediate	Document request letters and acknowledgements	Invoices, enrolments, waivers, roll removals	On a word, effective within the second
Broad	Invoices with no discrepancy go out after a batch validation; held lines wait	Enrolments, placements, waivers, roll removals, discounts	On a word, effective within the second

Sending an invoice, enrolling a child, granting a waiver or removing a child from the roll are acts of the municipality. These are not acts the assistant refuses — they are acts it carries out as soon as the mandate is written:

named scope, stated ceiling, review date. **The setting moves in either direction, at any time, and withdrawal is effective within the second.**

Rule brought into service (A / B / C / D): _____ — approved by: _____ — on: _____

Mandate setting chosen (cautious / intermediate / broad): _____ — review date: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.