Families — eleven questions, every channel

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6,400 messages out of 9,400, one term of records · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Exchanges with families are about organisation and procedures. Anything touching on the follow-up of a pupil goes back to the teacher and to the school's own channels, with the appointment already offered and the subject already noted.**

Where the agent answers, and what it costs

Channel	For whom	What has to be installed	Cost
WhatsApp Business	**Families**	**Nothing — no account to create, no app to install**	**Included; only the platform's own charges, billed per conversation, are passed on at cost with no margin**
Chat on the school website	Families	Nothing	Included
E-mail	Families	Nothing	Included

Channel	For whom	What has to be installed	Cost
Microsoft Teams, Slack, mailbox	**Teachers and the office**	**Nothing — the tool already in place**	Included
Web dashboard	Leadership	Nothing	Included

These connections rest on open standards, including the MCP protocol. They are included in every plan at no extra cost, within the number of connections your tier includes.

What the term gave, channel by channel

Channel	Messages received	Handled on the 11 questions	Response time
Digital workspace	**1,210**	**840**	**4 days → a few minutes**
E-mail	**640**	**430**	4 days → a few minutes
WhatsApp Business	**390**	**310**	**A few minutes, Saturdays included**
Website chat	110	80	A few minutes
Term total	**2,350**	**1,660**	—

The gain over the year

Item	Before	After	Volume	Time given back
Answering a recurring parent question	**17 % of the request's time — 3 min 24**	**8 % — 1 min 36**	**6,400 messages a year**	**192 hours**

The figure that has nothing to do with hours: 62 of the school's 431 families never opened the digital workspace. 41 of them asked their first question on WhatsApp this term. That is non-take-up avoided, and equality of access that can be counted.

The direct-answer mandate — six lines

Clause	What it says
Scope	**The 11 questions listed by name, and nothing else**
Outside scope	**The answer reaches the teacher or the office drafted and sourced, and they send it**
Follow-up of a pupil	**Outside the mandate in all circumstances — goes back to the teacher, appointment already offered**
Traceability	**Every answer carries its source — school rules or staff notice — with its date, and a statement that a digital assistant of the school prepared it**
Record	**One page every morning: the answers sent the day before. An answer to be corrected is caught within the hour**
Duration and withdrawal	**Reviewed after one term; without an explicit decision the mandate lapses. Withdrawn with a word from the head teacher, effective within the minute**

Mandate signed by the head teacher on: _____ · Review date: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-enseignant

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