



# Morning watch — 4 flags

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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07/08/2026 · fictional document

## Fictional document — demonstration example

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**Fictional document**, produced for demonstration. No real shop. **The four flags are ranked by what they cost per hour of inaction**, not by gravity in principle: two of them get worse while you read them.

| # | Flag                                 | What triggered it                                          | Cost per hour              | Recipient          |
|---|--------------------------------------|------------------------------------------------------------|----------------------------|--------------------|
| 1 | 12 orders on zero stock — RB-2214    | Stock at 0 since 19:04, listing still buyable              | ≈ <b>1 order / h</b>       | E-commerce manager |
| 2 | LM-0887 selling below purchase price | Purchase price €31.20 since 12/06, selling price unchanged | €6.30 / unit               | Buyer              |
| 3 | 34 parcels untracked for 6 days      | No carrier event since 01/08                               | <b>Complaints incoming</b> | Customer service   |
| 4 | 13.6% refund rate on DK-0451         | 19 requests against 140 sales, vs 2.1% catalogue-wide      | —                          | Quality            |

## Flag 1 — the 12 orders already paid for

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

| Time  | Order        | Qty | Amount         | State    |
|-------|--------------|-----|----------------|----------|
| 19:12 | C-2026-88104 | 1   | €49.90         | Paid     |
| 19:47 | C-2026-88109 | 2   | €99.80         | Paid     |
| 20:03 | C-2026-88113 | 1   | €49.90         | Paid     |
| 20:31 | C-2026-88118 | 1   | €49.90         | Paid     |
| 21:08 | C-2026-88124 | 3   | €149.70        | Paid     |
| 21:55 | C-2026-88131 | 1   | €49.90         | Paid     |
| 22:40 | C-2026-88137 | 1   | €49.90         | Paid     |
| 23:19 | C-2026-88142 | 2   | €99.80         | Paid     |
| 06:22 | C-2026-88151 | 1   | €49.90         | Paid     |
| 07:04 | C-2026-88155 | 1   | €49.90         | Paid     |
| 07:38 | C-2026-88159 | 2   | €99.80         | Paid     |
| 08:11 | C-2026-88163 | 1   | €49.90         | Paid     |
| Total | 12 orders    | 17  | <b>€848.30</b> | All paid |

**All twelve are paid, none can be fulfilled as things stand.** This is not a stock problem, it is a promise made to twelve customers. The listing stays buyable until somebody closes it — the agent does not close it.

### Flag 3 — the 34 motionless parcels

| Carrier   | Warehouse       | Despatched | Last event          | Parcels |
|-----------|-----------------|------------|---------------------|---------|
| Carrier B | North warehouse | 01/08/2026 | 01/08 — "collected" | 34      |

All despatched from the same warehouse on the same day, with the same carrier, all stuck at the same status. Three coincidences make a pattern: this is one round or scanning

incident, not 34 independent ones. One call to the carrier settles it.

## Proposed chases

| Flag    | Without action   | Then           |
|---------|------------------|----------------|
| 1 and 3 | Reminder at 24 h | Owner at 48 h  |
| 2 and 4 | Reminder at 48 h | Owner at 72 h  |
| All     | —                | Weekly summary |

These thresholds are a proposal, not a delivered setting. They are written with the shop at deployment, and they can be switched off.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.