Three goodwill-gesture rules

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Proposal · ceilings for you to set

Fictional document — demonstration example

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None of these rules is active. Each would be put to you once, on a real example, before applying on its own. The gesture and the ceiling are set by the company, never proposed by the agent.

Case	Occurrences (month)	Gesture to set	Ceiling to set
Delivery more than 5 days late	14	[to set]	[to set]
Item arrived damaged	9	[to set]	[to set]
Picking error	6	[to set]	[to set]
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The **remaining 12 gestures** fit no recurring case: they would keep going to an adviser.

Approved by: **[to complete]** — on

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/entreprises/secteurs/agent-ia-e-commerce

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.