Reliability and financial memory — 174 gaps explained

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Document issued on 09/11/2026

Three sources reconciled, 5 years indexed · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This is not a list of anomalies:** it is the map of the points where two different extracts give two different figures, and it explains most of the reconciliations redone by hand every month.

The reconciliation of the three sources

Measure	Value	Reading
Payment orders of the year	21,400	Financial information system, accounting software, management statements
Matching payment orders	**21,226 — 99.2 %**	**Reconciled line by line**
Gaps explained	**174**	**None of them a keying error**

The 174, by family

Family	Volume	What is given for each
Accrued charges	**96**	**Payment order, date, original posting, posting retained**
Postings corrected during the year	52	Same
Adjustments relating to a previous year	26	Same

An accrual is a cost committed during the year but invoiced after it closes; it belongs to the year it concerns, not to the one in which the invoice arrives. **It is the leading cause of a gap between two extracts, and it is in no way an anomaly.**

The financial memory, indexed

Source	What it makes possible	Measured gain
5 years of budget resolutions and amendments	**“What did the council vote on school meal charges, and when”**	**40 seconds against 25 minutes**
Internal procedures and activity reports	Finding a management rule actually applied	—
Searches over the quarter	**148**	**58 hours no longer spent searching**

What the agent flagged without being asked

Finding	Volume	Effect
Original budget lines carrying an amount that a later amendment replaced	**3**	**€216,000 of cumulative gap — two monthly reconciliations were explained by this alone**

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The reconciliation of the three sources runs every night, and the map of gaps arrives in the morning. The management control officers stop reconciling and start explaining — the shift senior management is waiting for.

To be settled by the authority

Time at which the map of gaps is made available: _____

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