



Dashboard — a quarter of checking

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document — demonstration example

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What was checked

Item	Quarter	Detail
Payslips read	14,700	Every batch in full, no sampling
Returns checked before filing	642	214 client files, three months
Discrepancies flagged	389	—
Discrepancies kept by the officers	147	Corrected before issue
Feedback reports picked up	63	52 cleared, 11 awaiting a decision
Configurations rewritten and approved	2	Meal allowance; standby item of the Kerviel file

What changed on the stated room for improvement

Indicator	Previous twelve months	This quarter
Payslips corrected after issue to the employee	41	0
Returns with an anomaly feedback report	63, about 15 a quarter	4
Share of the batch read	By sampling	All of it

The time given back, and how it is counted

Item	Hours given back	What stays with the officer
Reading the payslips	81 h	Settling the discrepancies flagged
Payslip / return reconciliation	39 h	Approving the prepared blocks
Picking up feedback reports	21 h	Choosing the correction route
Shaping the control files	13 h	Reviewing
Total	154 h	More than four weeks on a 35-hour basis

The figure in hours is the reference figure; the conversion illustrates it.

Single legal basis: 35 hours a week, 151.67 hours a month, 1,607 hours a year.

Rounded down. **Decision time has not fallen, and that is intended.**

What went wrong, and what was fixed

Fact	Cause	Fix	Measured effect
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242 of the 389 flagged discrepancies set aside by the officers	—	—	—
of which 112 on base variations linked to paid leave (construction files)	Reading a general configuration where those files carry their own	Rule attached to the file, on 04/08	4 flags over the following 3 weeks, 3 kept
of which 68 on the standby items of the Kerviel file	Same cause, different configuration	File-specific configuration written and approved, on 04/08	3 flags over the following 3 weeks, 2 kept
62 remaining	Real discrepancies judged inconsequential by the officers	Flagging threshold to be revisited with the department	Proposal on the agenda

What I propose for the coming quarter

Proposal	What it brings	Decision
File-specific configurations to write on three client files	Each quantified as the meal allowance was, over twelve months of history	To approve
Dated log of variable-item submissions, on two client files	Makes the client conversation possible without it turning into a reproach	To approve
Quarterly review of the checks in service	A check that drifts is narrowed or withdrawn	To approve

Proposals approved: _____

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