Dashboard — a quarter of checking

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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What was checked

Item	Quarter	Detail
Payslips read	**14,700**	Every batch in full, no sampling
Returns checked before filing	**642**	214 client files, three months
Discrepancies flagged	**389**	—
Discrepancies kept by the officers	**147**	Corrected before issue
Feedback reports picked up	**63**	52 cleared, 11 awaiting a decision
Configurations rewritten and approved	**2**	Meal allowance; standby item of the Kerviel file

What changed on the stated room for improvement

Indicator	Previous twelve months	This quarter
Payslips corrected after issue to the employee	41	**0**
Returns with an anomaly feedback report	63, about 15 a quarter	**4**
Share of the batch read	By sampling	**All of it**

The time given back, and how it is counted

Item	Hours given back	What stays with the officer
Reading the payslips	**81 h**	Settling the discrepancies flagged
Payslip / return reconciliation	**39 h**	Approving the prepared blocks
Picking up feedback reports	**21 h**	Choosing the correction route
Shaping the control files	**13 h**	Reviewing
Total	**154 h**	**More than four weeks on a 35-hour basis**

> **The figure in hours is the reference figure; the conversion illustrates it.** Single legal basis: 35 hours a week, 151.67 hours a month, 1,607 hours a year. Rounded down. **Decision time has not fallen, and that is intended.**

What went wrong, and what was fixed

Fact	Cause	Fix	Measured effect

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242 of the 389 flagged discrepancies set aside by the officers	—	—	—
of which 112 on base variations linked to paid leave (construction files)	Reading a general configuration where those files carry their own	**Rule attached to the file, on 04/08**	**4 flags over the following 3 weeks, 3 kept**
of which 68 on the standby items of the Kerviel file	Same cause, different configuration	**File-specific configuration written and approved, on 04/08**	**3 flags over the following 3 weeks, 2 kept**
62 remaining	Real discrepancies judged inconsequential by the officers	Flagging threshold to be revisited with the department	Proposal on the agenda

What I propose for the coming quarter

Proposal	What it brings	Decision
File-specific configurations to write on three client files	Each quantified as the meal allowance was, over twelve months of history	To approve
Dated log of variable-item submissions, on two client files	Makes the client conversation possible without it turning into a reproach	To approve
Quarterly review of the checks in service	A check that drifts is narrowed or withdrawn	To approve

Proposals approved: _____

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