Inter-scheme corrections — from 47 days to 12

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Despatch mandate, 3 templates, 7 corresponding schemes · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Half the gain does not come from the speed of despatch: it comes from sending a complete file first time.** The delay was not imposed on the fund, it was produced by the fund's own incomplete despatches.

What the 2,100 requests of the year showed

Measure	Value	Effect
Requests returned with a request for further information	**38%**	**21 days added on average**
Main reason for the request	Documents incomplete or out of order	The receiving scheme starts the file again
Chasers	**Sent when someone remembered**	Uncontrolled timescales

What is done before any despatch

Action	Detail	Measured effect
Building the request in the template the receiving scheme expects	**The 7 corresponding schemes expect neither the same documents nor the same order — this was written down nowhere**	Fewer files restarted on arrival
Documents attached in chronological order, numbered, with a schedule	On the test despatches	**Requests for further information from 38% to 9%**
Automatic chaser at 30 days	With the history of the despatch	**No officer has to remember**

The despatch mandate — this is not a refusal, it is a mandate

Bound	Content
Scope	**The 3 correction request templates approved by the regulatory specialists, to the 7 corresponding schemes — to the exclusion of any other letter**
Condition for despatch	**The supporting document is in the file AND the pre-assessment checklist is green on the points concerned**
Financial commitment	**None — a correction request pays nothing and promises nothing**
Duration	**6 months, renewable**
Withdrawal	**On a word, immediate effect**
What always stays with the adviser	**Any letter to a member carrying a decision · any request outside the templates · any file flagged by the checklist**

What the mandate produced over the year

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Measure	Before	After	For the member
Average time for a correction	**47 days**	**12 days**	**35 days of administrative life disappear**
Requests for further information	38%	9%	That many letters fewer
Requests sent without a supporting document	—	**0**	No pointless steps for the member

A member will never know those 35 days existed — which is the definition of a public service that works.

Mandate signed on _____ by _____ · Expiry: _____ · Withdrawal requested on: _____

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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-conseiller-retraite

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