Incoming requests and appointments

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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130 requests a month · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Every user who asks to be seen gets their slot: 0 appointments refused, 0 cancelled over the quarter.** The triage is on slots, never on people — **and it is what cuts the wait from 19 days to 6.**

What became of the requests

Family	Number per month	Before	After
Requests settled by an enquiry	**47**	**Took up a support slot**	**Answered within the hour, journey avoided**
Short support sessions	58	Long slot by default	Slot matched to need
Multi-agency cases	24	Slot sometimes too short	**Long slots reserved**

Family	Number per month	Before	After
Requests with an approaching deadline	—	Handled in order of arrival	**Escalated to the adviser, who decides**

What the agent does when a request arrives

Step	What is recorded	Decision
Triage	Procedure, agency, documents already held, deadline	None
Immediate reply	**Dated sheet and list of documents**	Automatic — acknowledgement
Offer of slots	**Three slots, duration matched to need**	**The user chooses**
Approaching deadline	**Flagged to the adviser**	**The adviser decides whether to bring it forward**

Result over the quarter

Measure	Before	After
Average wait for an appointment	**19 days**	**6 days**
Support slots taken by a simple enquiry	One third	**Marginal**
Journeys avoided	—	**47 a month**
Missed appointments	Frequent	**Falling — users arrive with their documents**

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Across fourteen rural municipalities, an avoided journey is not a comfort detail. Some users drive 25 kilometres for information that fits in three lines.

Two weekly slots reserved for non-take-up cases (yes / no): _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-conseiller-france-services

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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