Step-by-step support — sequence and known traps

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What the agent does before, during, after · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The 60 % → 10 % benchmark covers PREPARATION and search time, not time spent with the user.** That does not fall — **it is precisely where the time saved is put back.**

Before the session — what cost the most

Task	Before	After	What the agent produces
Identify the exact procedure and the agency	9 min	**0 min**	Dated sheet, agency named
Find the up-to-date list of documents	14 min	**1 min**	List with each document's real name
Check the stated processing times	6 min	**0 min**	Time and date of checking

Task	Before	After	What the agent produces
Prepare the summary	14 min	**6 min**	One page, ready to print
Total	**43 min**	**7 min**	**60 % → 10 %**

During the session

Situation	What the agent does	What the adviser does	What the user does
Current step	Displays what is expected in the open field	Explains	**Keys in**
Error message displayed	**Puts the message into plain French**	Decides what next	Corrects
Missing document	Flags it and proposes a return date	Books the appointment	Brings the document
Final submission	**Nothing — the agent does not submit**	Checks	**Submits and signs**

The three most frequent traps, by procedure

Procedure	Trap 1	Trap 2	Trap 3
Change of address on a vehicle registration document	Proof of address older than six months	Missing transfer code	Used name different from civil status
Housing benefit	Tenancy agreement not signed by both parties	Rent stated inclusive of charges instead of net	Change of contract not declared
Pension record statement	Periods abroad not attached	Apprenticeship quarters forgotten	Birth name not entered

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Across 140 support sessions a month, 84 hours returned to the service. They do not come out of the headcount: **they go back into the long interviews, those of users who will never complete a procedure alone.**

Three procedures chosen for the first month: _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-conseiller-france-services

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