



Career summary — Mr Berthaud

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Document issued on 24/09/2026

One page, regenerated with every document filed · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. The jobseeker, his history and his documents are invented. **No skill is inferred**: either it is written in a document, or it is proposed as a question to ask in the interview.

The pathway, reconstructed from the documents

Element	Content	Source document
Experience	8 years in logistics — forklift driver then order picker	3 employment certificates
Machinery operating certificates	Valid until next March	Certificates, page 12
Driving licence	Category B	Copy filed

Element	Content	Source document
End of the last contract	4 months ago, end of assignment and not resignation	Certificate, page 31 — the distinction changes which schemes apply

The three previous interviews

Date	What was decided	What became of it
11 months ago	Profile update, two applications	Kept
7 months ago	Job-search techniques workshop	Kept
4 months ago	Short course in order picking	Abandoned after three weeks — reason not recorded

The barriers, in his words

Barrier expressed	Date	Status today
Travel beyond 30 km	7 months ago	Still expressed
"No shift work before my daughter has her nursery place"	7 months ago	Lifted: place obtained in April, document filed on his account, never picked up in the file

That lifted barrier reopens 4 local vacancies. It is the only genuinely new element in this file, and it lay dormant in a document filed by the jobseeker himself.

The three questions proposed for the interview

Question	Why it is proposed
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Expiry of the certificates	They expire in March — an expired certificate costs a hire
Real availability for shift work	The barrier is lifted on paper, not necessarily in practice
Interest in a bridge into food processing	A local scheme funds it over three weeks

What rereading the filed documents gave across the whole caseload

Finding	Volume	Action taken
Files carrying a new element never picked up	1,870	Sent to their referring adviser
of which a change of eligibility for a scheme	640	14 per adviser on average, sorted by entitlement deadline
of which reopening of local vacancies	212	Matches proposed
Picked up in an interview or by phone in the first month	391	212 new actions started

The matching runs every night: a document filed on a Tuesday evening reaches the adviser on Wednesday morning, with what it changes. **That is the only way a filing counts on the day it is made, and not six months later.**

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