



Information — 52,000 enquiries, 12 subjects

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Document issued on 24/09/2026

12 months · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **36,400 of the 52,000 enquiries are about twelve subjects**, always the same. The twelve answers are written, sourced and dated.

The twelve subjects

Subject	Source of the answer	What the jobseeker gets
Status of a file	Employment information system, read-only	Stage reached, next deadline, document awaited
Date of the next appointment	The adviser's diary	Date, time, place, documents to bring
Documents to file	The service's procedure	Named list + accepted examples
Conditions of a grant	Scheme sheet, with its date	Sourced answer, in plain language

Subject	Source of the answer	What the jobseeker gets
Progress of a training request	Referral tracking	Stage and observed lead time
Change of contact details	The service's procedure	Steps to follow
Certificate to obtain	The service's procedure	Where and within what time
A vacancy received and how to respond	The vacancy sheet	Contact, deadline, application tips
Reimbursement of expenses	Scheme sheet	Conditions and documents
Address and opening hours	The service's website	Immediate answer
Appointment booking	Slots opened by the service	Slot booked + reminder the day before
"Who am I talking to?"	—	"I am the service's digital assistant, not an adviser"

What is said in the very first sentence

Announcing that this is a digital assistant is not a configuration option: the European regulation on artificial intelligence requires that anyone interacting with an AI system be informed. **The jobseeker can ask for an adviser at any moment** — their details are taken and a dated call-back is left.

The gain

Measure	Before	After
Answering a recurring question	10 % of the time an enquiry takes — 6 min	6 % — 3 min 40
Across 52,000 enquiries a year	—	2,019 hours given back

Measure	Before	After
Availability	Opening hours	At any hour, Saturdays included
Calls passed to an officer	Without context	Subject noted, file open on screen

Twenty minutes of rereading the twelve answers is enough to start the service. The record of what went out is handed over every morning, on one page.

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.