Service memory — 340 sheets, 21 brought up to date

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Schemes, partners, procedures · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Indexing covers the content of the sheets and of the service notes**, including those that amend an older sheet — the point where a filing cabinet lies without anyone noticing.

What is indexed

Collection	Volume	What the agent does with it
Scheme sheets, partner agreements, internal procedures	**340**	Searchable in plain language
Service notes of the past 3 years	**118**	**Matched to the sheets they amend**
Sheets contradicted by a more recent note	**17**	**Updated version written, governing note and date alongside**
Sheets pointing to a partner who no longer runs the scheme	**4**	**Flagged, current partner identified**

A real question, and its answer

“Which grant for a jobseeker over 50, without a driving licence, who lands a job offer 28 km away?” — answer in twenty seconds: two schemes that can be combined, a third excluded by a service note from last spring, the current form, the partner who processes it and the observed lead time — 11 days.

What that weighs

Measure	Before	After
Time for a scheme search	**25 minutes**	**20 seconds**
Searches ending with a call to a colleague	2 in 5	**Sourced and dated answer**
Searches per month	**1,100**	—
Monthly time moved	—	**450 hours**
Same answer from one adviser to another	**No**	**Yes**

The collection is reread whenever a service note is issued, and the updated version is written overnight. A jobseeker stops hearing two different answers depending on which adviser is opposite — **that is equal treatment, not documentary comfort.**

For the service to settle

Person responsible for reviewing the 21 rewritten sheets: _____

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