



Accessibility — easy-read reviewed and online applications

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Quarter · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. *Easy-read means “easy to read and understand”*: short sentences, one message per sentence, everyday words. **It is the jobseeker who chooses their version**, never the adviser on their behalf.

What exists in two versions

Content	Plain version	Easy-read version	Review before sending
The 12 information answers	Yes	Yes	Adviser and volunteer jobseeker together
Diagnosis and action plan	Yes	Yes	The case's lead adviser
Interview summary	Yes	Yes	The adviser who held the interview

Content	Plain version	Easy-read version	Review before sending
Campaign message on unclaimed grants	Yes	Yes	Head of the office

No easy-read version goes out without being reviewed: the 12 information answers were **read aloud to 14 volunteer jobseekers**, and **8 sentences out of 61 were rewritten** — all eight came from the answers the service held to be the simplest.

Online applications

Measure	Before	After	Cause
Abandonment mid-application	34 %	12 %	Documents are asked for BEFORE starting
Guidance	—	Screen by screen	—

The jobseeker's personal account

Action	Who performs it
Pre-filling from the documents brought	The digital assistant, in front of the person
Reading out what is asked and why	The digital assistant
Typing the credentials and confirming	The person, always

The jobseeker's credentials are never entrusted to the agent and need not be: it is that click which makes the application theirs, therefore valid.

For the service to settle

Documents sent as standard in easy-read: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.