Year results — 18,036 hours given back to support

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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One side for the steering committee · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The calculation can be redone on the service's logs**, item by item.

The calculation, in three lines

Item	Annual volume	Unit time	Hours given back
Interview preparation	**31,000**	**27 min → 9 min (45 % → 15 %)**	**9,300 h**
Interview records	31,000	18 min → 5 min (30 % → 8 %)	**6,717 h**
Recurring questions	52,000	6 min → 3 min 40 (10 % → 6 %)	**2,019 h**
Total	—	—	**18,036 h**

> **These hours are adviser time given back to the relationship, at unchanged headcount: no post cut, no post created.** This is not a staffing saving — **it is public spending that produces more support for the same running budget.**

What the hours became

Measure	Before	After
Interviews prepared	**38 %**	**100 %**
Records available the same day	59 %	**96 %**
Diagnosis set at the first interview	54 %	**82 %**
Matches leading to a job interview	**11 %**	**19 %**
Support dropouts	**21 %**	**9 %**
Appointment no-shows	22 %	**8 %**
Grants awarded to people who had not claimed them	—	**764**

Proposals set aside by advisers

Quarter	Proposals	Set aside	Rate
First	1,890	**510**	**27 %**
Second	1,940	**174**	**9 %**

412 of the 510 proposals set aside in the first quarter were vacancies the agent should not have proposed: the certificate required was in a filed document, not in the file's fields. **Filed documents have been read since, and the proposal remains the agent's while the arbitration remains the adviser's.**

The framework measures

Indicator	Year

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Guidance, referrals or grants decided without an adviser	**0**
Jobseeker data out of the service	**0**
Transfers outside the European Union	**0**
Fairness gaps above the threshold, over 6 months	**1, corrected in April**

> **This page is given as it stands to the steering committee with the agenda:** a figure read the day before is discussed better than a figure discovered in session.

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