



Answers to third parties — 3,800 enquiries, 12 subjects

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Suppliers and spending departments · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The agent states from the first sentence that it is a digital assistant of the finance department, not a member of staff.** This is not an option that can be switched off: **the European regulation on artificial intelligence requires that anyone interacting with an AI system be informed, and the caller can ask for a person at any time.**

The twelve subjects — 2,890 enquiries out of 3,800

Subject	Enquiries per year	Who calls	Where the answer sits
Where is my invoice?	1,340	Suppliers	Actual status of the document in the software, with the date of each step
Which document must I provide?	620	Suppliers and departments	List of documents required by type of expense

LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

Subject	Enquiries per year	Who calls	Where the answer sits
Which account should this expense be posted to?	410	Spending departments	M57 chart of accounts and the department's internal guidance
... and 9 other subjects	520	Suppliers and departments	Departmental guidance, adopted tariffs, payment schedule
Total	2,890	—	The answer existed; it was availability that was missing

What goes to the competent counter rather than getting an approximation

Request	Competence	What the agent gives
Actual settlement date, means of payment	Assigned public accountant	The competent service, its contact details and the time to expect — never an estimate given in the municipality's name
Challenge to a receivable	Department that issued the revenue order	Contact details, documents to produce, time limit
Status of a contract file	Contracts officer	The request is passed on with the subject and the contract number

A wrong answer given in the finance department's name costs more than an unanswered call. The agent never completes an answer outside its scope: **it gives the counter, the address and the time limit**, which is exactly what the caller was looking for.

The gain, measured

Item	Share of the enquiry's time	In minutes	Annual volume	Time returned
Answering a recurring question from a third party	10 % → 6 %	6 min → 3 min 36	3,800	152 hours

Measure	Before	After
Availability	Department opening hours	At any hour — a supplier calling on Friday at 6 p.m. gets their status
Monday morning call-backs	Numerous	Removed for the twelve subjects

The twelve answers are written, sourced and dated; reading them takes half an hour. Once approved, the switchboard answers that very night, and **the department receives every morning the page of what went out.**

For the authority to settle

Date for reading the twelve answers: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.