Supporting document request — certified service and suspension

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740 requests over the quarter · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The payment order is suspended, not sent:** a missing document means a rejection by the public accountant a fortnight later, **and the payment-period clock keeps running all that time.**

What the request carries — and why it comes back quickly

Item	Content	Measured effect
Payment order number, supplier, amount	Taken from the software	The spending department identifies the file without searching
The exact document that is missing	**Certificate of certified service, signed delivery note, acceptance report**	**A precise request comes back in 3 days; a generic one in 11**

Item	Content	Measured effect
The officer in the spending department who committed the expense	Taken from the commitment	**The request reaches the right person first time**
Date the invoice arrived	Platform timestamp	**Makes visible the time already used on the payment period**

Suspending rather than sending — the arithmetic

Route	Cost in days	Consequence
Suspend and request the document	**3 days on average**	**The payment order goes out complete**
Send without the document	**15 days**	**Rejection by the assigned public accountant, then the whole circuit starts again**

What it gave over the quarter

Measure	This quarter	Same quarter last year
Document requests prepared	**740**	A quarter of the year's 2,960
Returned within eight days	**681**	—
Rejections by the assigned public accountant for a missing document, on the checked batches	**0**	**96**
Documents outstanding for more than a fortnight, on the 6 trial departments	**12**	88

What stays with the department, and comes back to it ready: assessing regularity and issuing the payment order belong to the authorising officer, payment to the public

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accountant — **and the file reaches them complete, documents alongside and a reasoned control note, within a delay counted in minutes. What disappears is the search for the document and the typing of the letter.**

The weekly statement to spending departments

Content	Frequency	Effect observed on the 6 trial departments
List of documents awaited, with the age of each	**Every Monday**	**Documents outstanding for more than 15 days: 88 → 12 in a month**

> **People supply when they know what is expected of them and since when.**
> The statement does not save time because it chases: **it saves time because it removes the not knowing.**

For the authority to settle

Extension of the weekly statement to the 46 spending departments (date): _____

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-comptable-public

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