Duplicate criterion — 396 alerts down to 118

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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32 % of alerts with nothing behind them, down to 7.3 % · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This is the figure the agent publishes about itself, and it is better that it comes from him than from a member of staff tired of opening empty alerts.** It is given with its measured cause, what was written, and the following quarter.

The first quarter

Measure	Value	Share
Alerts issued	**300**	100 %
Nothing behind them after examination	**96**	**32 %**
of which from the single “duplicate” check	**74**	**77 % of the empty alerts**
of which scattered one-off cases	22	23 %

The cause, measured and not assumed

The check matched **the supplier and the amount**, without reading the call-off order reference. **Now a call-off contract legitimately produces identical invoices, month after month:** a fixed-price maintenance service issues twelve a year, **and all twelve came back as duplicates. It was not a reading error, it was a criterion that was too short.**

The tightened criterion, replayed over twelve months

Element	Original criterion	Tightened criterion
Points matched	Supplier, amount	**Supplier, amount, call-off order reference, date of certification of service**
Alerts over twelve months	**396**	**118**
Duplicates actually confirmed	**47**	**47 — all kept**
Documents that no longer go back to the spending department for nothing	—	**278**

> **All 47 confirmed duplicates are kept by the tightened criterion**, and that is the one point on which there was no trade-off: **a narrower criterion that let a real duplicate through would be of no interest whatsoever. 278 suppliers, on the other hand, stop being paid late because of an unjustified alert.**

The following quarter, criterion in force

Measure	Quarter 1	Quarter 2	Difference
Alerts issued	300	288	—

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Measure	Quarter 1	Quarter 2	Difference
Nothing behind them after examination	**96 — 32 %**	**21 — 7.3 %**	**−75**
of which call-off contracts	74	**0**	**The cause has gone, not merely the symptom**

What stays with the authority

Act	Duration	What it makes enforceable
Settling the tightened criterion	**One signature**	**A check settled by the department is enforceable against a spending department that would contest it — that is what makes it a rule and not a practice**

> **The criterion is written and already measured over twelve months:** the decision is taken on figures, not on an intention, and **it is in force that very evening.**

For the authority to settle

Date the tightened criterion is settled: _____

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architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.