One field, nine hundred times the same value

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1,240 records · fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **When you force somebody to answer a question they do not have the answer to, they do not abstain: they pick the first option.**

"Contact origin" value	Position in the list	Records
First value	**1**	**900**
Second	2	112
Third	3	89
Fourth	4	61
Fifth	5	44
Sixth	6	21
Seventh	7	13

> **The distribution follows the order of the list, not the reality of the contacts.**
> The field no longer measures origin: it measures the position of the options.

What the agent flags, and what it does not reconstruct

Action	Done?	Why
Correct the 900	**No**	**No way of knowing where those contacts came from**
Redistribute in proportion to the other 340	**No**	**That would invent 900 values**
Mark them "not usable"	**Yes**	**A chart built on them reads as reality**

What is proposed to whoever designs the form

Option	Data obtained
Make the field optional	**Accurate, incomplete**
Add "I don't know" in first position	**Accurate, complete**
Keep it mandatory	**Wrong, complete**

The third row is the current situation, and it is the worst of both worlds: wrong data whose completeness inspires confidence.

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