What the agent does alone, and what is logged

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

3 reversible actions, 3 actions that stay with a person · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Three actions, not one more, and each is withdrawn with a word.** Everything else waits for a request. **This is the page to give the councillor who asks the question.**

The three actions

Action	Rhythm	The reverse is true too	Withdrawal
Matching the 62 sheets against the published decisions	**Every night**	**A sheet taken off the website leaves the answers at the same hour**	With a word
Record of the answers sent the day before, and the week's record	**Every morning and every Monday**	**It goes only to the service, and it carries no resident's name**	With a word

Action	Rhythm	The reverse is true too	Withdrawal
Flagging a topic on the rise	**As soon as the volume doubles over three weeks**	**A topic that falls back leaves the flagging the same way**	With a word

The topic flagged this quarter

Topic	Change	What the agent has prepared	Who decides
Canteen pricing by household income	**Tripled in three weeks, to 780 enquiries**	**A one-page note for the municipal newsletter and the e-mail to the 2,300 families concerned, both written**	**The service**

The actions that stay with a person — and what the agent brings them

Action	Whose it is	What the agent hands over
Deciding an entitlement to a benefit	**The caseworker's**	**The complete file in four minutes, documents checked, household-income calculation set out line by line**
Signing a counter act	**The officer named in the delegation order**	**The act assembled in 40 seconds, ready to be signed in batches of 50**
Sending outside the mandate's 15 topics	**A front-desk officer's**	**The draft answer, written, sourced and dated, handed over within 2 hours**

If an elected member asks for an activity indicator — and that is a legitimate request

Point	What the agent brings

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

Granularity proposed	**By topic and by channel**
The reason, mechanical rather than moral	**The day “answers per officer” becomes a tracked figure, it becomes a target: people answer fast rather than right, and the indicator stops measuring the service and starts measuring the reaction to the indicator**
Prior information to staff	A drafted note stating what is measured and what is not
Written purpose and retention period	**A draft, for the town to correct — the individual indicator is produced if the town so decides, with the conditions met**

The log — what is recorded

Item	Recorded?	Detail
Request received and channel	**Yes**	Time-stamped
Answer prepared and its source	**Yes**	Procedure sheet or decision, with its date
Approval	**Yes**	**Who approved, when, and what was corrected**
Contents of resident files	**No**	**They stay where they are — the index does not copy them**
Readers of the log	**The head of front-desk services and the chief executive's office**	**Retention period set by the town**

> **The log serves to answer a resident who asks what the town holds about them**, and to establish, if a decision is challenged, who approved what and on which dated version. **It is a proof the service had on none of its tools.**

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

For the town to settle

Log retention period settled by the town: _____ months

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-charge-accueil

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales