



What the agent does alone, and what is logged

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3 reversible actions, 3 actions that stay with a person · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Three actions, not one more, and each is withdrawn with a word.** Everything else waits for a request.
This is the page to give the councillor who asks the question.

The three actions

Action	Rhythm	The reverse is true too	Withdrawal
Matching the 62 sheets against the published decisions	Every night	A sheet taken off the website leaves the answers at the same hour	With a word
Record of the answers sent the day before, and the week's record	Every morning and every Monday	It goes only to the service, and it carries no resident's name	With a word

Action	Rhythm	The reverse is true too	Withdrawal
Flagging a topic on the rise	As soon as the volume doubles over three weeks	A topic that falls back leaves the flagging the same way	With a word

The topic flagged this quarter

Topic	Change	What the agent has prepared	Who decides
Canteen pricing by household income	Tripled in three weeks, to 780 enquiries	A one-page note for the municipal newsletter and the e-mail to the 2,300 families concerned, both written	The service

The actions that stay with a person — and what the agent brings them

Action	Whose it is	What the agent hands over
Deciding an entitlement to a benefit	The caseworker's	The complete file in four minutes, documents checked, household-income calculation set out line by line
Signing a counter act	The officer named in the delegation order	The act assembled in 40 seconds, ready to be signed in batches of 50
Sending outside the mandate's 15 topics	A front-desk officer's	The draft answer, written, sourced and dated, handed over within 2 hours

If an elected member asks for an activity indicator — and that is a legitimate request

Point	What the agent brings
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Granularity proposed	By topic and by channel
The reason, mechanical rather than moral	The day “answers per officer” becomes a tracked figure, it becomes a target: people answer fast rather than right, and the indicator stops measuring the service and starts measuring the reaction to the indicator
Prior information to staff	A drafted note stating what is measured and what is not
Written purpose and retention period	A draft, for the town to correct — the individual indicator is produced if the town so decides, with the conditions met

The log — what is recorded

Item	Recorded?	Detail
Request received and channel	Yes	Time-stamped
Answer prepared and its source	Yes	Procedure sheet or decision, with its date
Approval	Yes	Who approved, when, and what was corrected
Contents of resident files	No	They stay where they are — the index does not copy them
Readers of the log	The head of front-desk services and the chief executive's office	Retention period set by the town

The log serves to answer a resident who asks what the town holds about them, and to establish, if a decision is challenged, who approved what and on which dated version. **It is a proof the service had on none of its tools.**

For the town to settle

Log retention period settled by the town: _____ months

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.