Technical framework — where resident data lives, and how you get out

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Local inference, read-only, processing in the EU targeted · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **It describes the architecture genuinely offered.** A front-desk service handles civil status, family situations and ongoing procedures: **this is data the town holds in trust, and the architecture is built so that it never leaves its network.**

The two deployment modes, at the town's choice

Mode	Where the computing happens	What leaves the network	For whom
Local inference	**On a town machine**	**Nothing**	Towns that already run a server
Isolated resource	On a dedicated server hosted in France, under French law	**Nothing outside the European Union**	Towns that would rather not run a machine

Local inference means the model computes on your own machine: the text of a resident's e-mail or of an ongoing case crosses no external network to be processed. **In both modes the resource is dedicated to Pont-Sereine: no pooling with any other authority** — which is the condition of service continuity.

What protects resident data

Point	Implementation	What the town can write in its answer to a resident
Training	**No resident data feeds any model, neither ours nor a third party's**	“Your data trains no system”
Write permissions	**The technical read account has no write permission — that can be checked with a single command**	“The tool cannot alter any file, technically”
Encryption	In transit and at rest	“A stolen medium stays unreadable”
Role-based access	**7 roles for 7 staff; only the caseworker opens the benefit files**	“Each officer sees only what their duties require”
Log	**Who asked what, when, and what the system produced — 0 out-of-role accesses since go-live**	“Every answer is traceable”
Hosting	**France, under French law**, architecture designed to reduce exposure to extraterritorial legislation, location alone not being enough to guarantee immunity	“Deployment objective: processing and access within the European Union”
Informing the resident	**The agent introduces itself as a digital assistant of the town from the first sentence, and an officer is reachable at any time**	“You know who you are talking to, and you choose”

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The actions reserved to a person — and what the agent brings for each

Reserved action	Whose it is	What the agent has already done when it arrives
Deciding an entitlement to a benefit	**The caseworker's**	**The complete file, documents checked, household-income calculation set out in plain language — handed over in four minutes**
Signing a counter act	**The officer named in the mayor's delegation order**	**The act assembled in 40 seconds on the template in force, ready to be signed in batches of 50**
Sending outside the mandate's 15 topics	**A front-desk officer's**	**The draft answer, written, sourced and dated, handed over within 2 hours**
Approving a reference answer	**The head of front-desk services'**	**The written version, its source, its date, and the volume it will handle over twelve months**

The way out — verifiable before deliberating, not after

Item	What becomes of it on the day you stop	What stays with the town
The index	**Deleted**	**The 62 sheets, the 6 online services and the resident relationship system have not moved by a byte**
The log of requests and answers	Handed over in an open format, or destroyed	**The town chooses, and the question is settled at go-live**

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Item	What becomes of it on the day you stop	What stays with the town
The 22 reference answers and their easy-read versions	Already in your files, in a format readable without us	**They are made of the town's own material: they belong to it**
The 6 document lists, the routing tree and the 19 website defect sheets	Exported	**They remain usable at the counter, on the phone and on the website**
The subscription	**Annual, with no tacit renewal**	**It is renewal that requires a decision, not stopping**

A dry-run exit is proposed at the end of the first quarter, half a day: we switch off, we check that the front desk works exactly as before, we switch back on. **The slot that costs least is the Tuesday afternoon of the third week of July — 41 enquiries on average, against 214 on a Monday in September. The council will know what the promise is worth before a second year has been committed.**

For the town to settle

Deployment mode chosen (local inference / isolated resource): _____

Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-charge-accueil

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the

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encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.