Document chasers — 5 prepared

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1 file taken out of the sequence · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No chaser is sent from this page.** Each names the precise document awaited: "supporting documents" is the phrasing that makes a file come back three times.

File	Document named	Corrected?	Chaser
S-2026-0412	The purchase invoice for the television, or failing that the till receipt	No	Ready
S-2026-0447	The accident report signed by both drivers	No	Ready
S-2026-0463	A repair quotation from a professional, dated and priced	No	Ready
S-2026-0478	**The bank details form** (the invoice was received on 20/07)	**Yes**	Ready
S-2026-0491	**The call-out report** (the photographs were received on 24/07)	**Yes**	Ready

File	Document named	Corrected?	Chaser
S-2026-0503	—	—	**Taken out of the sequence**

> **Two chasers of five were corrected before going out.** Without that correction, two clients would have received a third request for a document already supplied — the surest way to turn a delay into a complaint.

Chaser template

"Hello, your claim no. ..... is being processed. To take it forward we are missing one document only: **.....**.

You can send it in reply to this message. Processing resumes as soon as we receive it."

The five files awaiting an adjuster — information, not a chaser

"Hello, your claim no. ..... is currently with the adjuster we instructed on ..... . We will let you know as soon as their report reaches us. Nothing is required from you."

The three safeguards in the proposed sequence

Rule	Why
The document is named precisely, never in a block	"Supporting documents" makes a file come back three times
Any file mentioning a death, illness or proceedings leaves the sequence	**An automatic chaser for a death certificate is indefensible**
Files awaiting an adjuster receive information	Chasing a client for a document they do not have to provide is a fault

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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

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