



Document chasers — 5 prepared

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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1 file taken out of the sequence · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for demonstration. **No chaser is sent from this page**. Each names the precise document awaited: "supporting documents" is the phrasing that makes a file come back three times.

File	Document named	Corrected?	Chaser
S-2026-0412	The purchase invoice for the television, or failing that the till receipt	No	Ready
S-2026-0447	The accident report signed by both drivers	No	Ready
S-2026-0463	A repair quotation from a professional, dated and priced	No	Ready
S-2026-0478	The bank details form (the invoice was received on 20/07)	Yes	Ready
S-2026-0491	The call-out report (the photographs were received on 24/07)	Yes	Ready

File	Document named	Corrected?	Chaser
S-2026-0503	—	—	Taken out of the sequence

Two chasers of five were corrected before going out. Without that correction, two clients would have received a third request for a document already supplied — the surest way to turn a delay into a complaint.

Chaser template

"Hello, your claim no. is being processed. To take it forward we are missing one document only:

You can send it in reply to this message. Processing resumes as soon as we receive it."

The five files awaiting an adjuster — information, not a chaser

"Hello, your claim no. is currently with the adjuster we instructed on We will let you know as soon as their report reaches us. Nothing is required from you."

The three safeguards in the proposed sequence

Rule	Why
The document is named precisely, never in a block	"Supporting documents" makes a file come back three times
Any file mentioning a death, illness or proceedings leaves the sequence	An automatic chaser for a death certificate is indefensible
Files awaiting an adjuster receive information	Chasing a client for a document they do not have to provide is a fault

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only if the configuration explicitly describes and accepted in the quotation. **Page 2 of 4**
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isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.