



Forty-one per cent on a version over four months old

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Fictional document

Fictional document — demonstration example

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Fictional document, produced for demonstration. **None of the reasons for not updating is fixable from the company's side.**

Age of installed version	Share of users
Current version	38%
1 to 4 months	21%
4 to 12 months	29%
Over 12 months	12%

Security fix released 3 months ago	Share
Installed	62%
Not installed	38%

Why they do not update

Reason	Fixable from the company?
Automatic updates switched off	No
Device too old for the new version	No
Storage full	No
App opened three times a year	No

On the web, a fixed defect is fixed for everybody at the next visit. Here it lives on 38% of devices for months, and the only recourse is to make it harmless server-side.

What the agent checks at every change, and would not on a website

Type of change	Breaks the old version?	Flagged
Changed data format	Yes	Always
Field removed from a response	Yes	Always
Rule moved server-side	Yes	Always

Over 12 months	Count
Incompatible changes flagged	9
Fixed before release	7

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually used.

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connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.