Year report — 2,018 hours returned

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Twelve months of service, presented to the board · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The measurement bears on files, turnaround times and what the agent produces — never on what a named person does. The figure the agent publishes about itself is published at the same level as the others, and followed by what corrects it.**

The time returned, item by item

Item announced by the fact sheet	Share before	Share after	In time	Annual volume	Time returned
Eligibility and completeness checking	**60 %**	**10 %**	**15 min → 2 min 30**	**4,700 applications**	**979 hours**
Answering an applicant about their file	**40 %**	**10 %**	**4 min 48 → 1 min 12**	**14,200 enquiries**	**852 hours**

Item announced by the fact sheet	Share before	Share after	In time	Annual volume	Time returned
Preparing the files for one committee	**100 %**	**20 %**	**9 h → 1 h 48**	**26 sittings**	**187 hours**
Total	—	—	—	—	**2,018 hours a year**

2,018 hours, converted on the statutory basis of working time: at **35 hours** a week, that is **more than fifty-seven weeks**; at **1,607 hours** a year, **a full working year and more than eleven weeks on top**. **The rounding is always downwards. No post was cut and none was created:** these are 2,018 caseworker hours returned to the households that need a person in front of them.

What the department did with it — the board's figures

Indicator	Before	After twelve months	What explains it
Incomplete applications on the national registration system	**1,312 out of 5,900**	**209 out of 5,900**	**Document letter written within 12 hours of filing**
Applications struck off for want of renewal	**604**	**173**	**Three reminders instead of one, on the household's own channel**
Turnaround on a written answer to an applicant	**11 days**	**Under a minute**	Sourced answer on all four channels
Scoring discrepancies corrected before the sitting	**0 — undetected**	**41**	Systematic recalculation of the adopted scale
Written challenges to an allocation	**23**	**9**	**Identical grid of facts and printed score arithmetic**

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Indicator	Before	After twelve months	What explains it
Rounds of documents before the tenancy is signed	3.2	**0.4**	Move-in file assembled on the day of allocation
Automated allocations	**0**	**0**	**The committee allocates; that is a constant, not a result**

The figure the agent publishes about itself — 58 corrections across 4,700 pre-assessments

Reason for the correction	Number	What had happened	What was done
Income of a blended household — two tax assessment notices in the first year	**41**	**The more recent one was kept; the office's rule adds the two together**	**Rule corrected and run again over the 4,700 applications**
Accommodation with a third party without a certificate	9	A situation impossible to settle on documents alone	**Flagged to the caseworker instead of being settled**
Non-salary income for the current year	8	No reference document available at the filing date	**Flagged to the caseworker instead of being settled**
Total	**58**	—	**Brought down to 17 after correction, all 17 being owned flags**

58 corrections across 4,700 pre-assessments, that is 1.2 %. 41 of them came down to a single cause, and it is corrected. The remaining 17 are not errors: they are situations the agent brings to the caseworker instead of settling them — and 17 owned flags are worth more than one decision taken on a document that is not

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there.

The three things the agent does unprompted — and how each one is undone

Action	What it triggers	What it does not trigger	How it is undone
Write the missing-document letter within 12 hours of an incomplete filing	**The letter is drafted and held for signature**	**No sending — the chief executive's signature puts the letter in the post**	The setting switches off with a word; the letters already written stay readable
Send the three renewal reminders at 60, 30 and 8 days	**One reminder on the channel the household used last time**	**No message once the renewal is confirmed — it stops at once**	**Reversible both ways: a household taken off a channel comes back to it on request, with no effect on its file**
Assemble the sitting file as soon as the list of homes is settled	**The complete file is available on Monday morning**	**No transmission to the committee — the head of service settles the file**	The head of service opens it, corrects it, or replaces it with her own

Who decides what — table proposed as an annex to the committee standing orders

Act	Who performs it	What the agent brings
Allocate a home and give reasons for the decision	**The allocation committee**	**The same grid of facts for every application, with no ranking and no recommendation**
Settle the sitting file and its display order	**The head of applications and allocations**	The assembled file, the scoring discrepancies flagged

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Act	Who performs it	What the agent brings
Validate a pre-assessment and check a flagged discrepancy	**The caseworker**	The documents brought together, the ceilings applied, the discrepancies named
Sign a document-request letter	**The chief executive**	The letter written, with the line of the form that requires it
Settle a deduction from a deposit	**The tenancy manager**	The condition report comparison and the costing on the wear-and-tear schedule
Bring a checking rule into force	**The head of service**	**The rule written, tested over 12 months, with its flags and its pointless examinations costed**
Read, match, compute, draft, cost	**The agent**	**2,018 hours returned, 0 automated allocations, 0 rankings produced**

The three avenues proposed for the year ahead

Avenue	What it aims at	Volume concerned	Decision
Chasing households accommodated by a third party with no certificate	**Making presentable files that are blocked on a single document**	**214 files**	_____
Pre-filling the application from documents already filed for another purpose	**Reducing abandonment part-way through the form**	**1,900 households**	_____
Quarterly publication of allocations by town and home size	**Answering 19 of the 23 challenges before they are written**	**1,060 allocations**	_____

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Annexing the « who decides what » table to the committee standing orders — granted / refused: _____

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