Substantive corrections — 268 in the first quarter, 61 in the second

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

Log of answers and of their corrections, two quarters · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This is the figure the agent publishes about itself, at the same level as the others. Better that it comes from the record than from a taxpayer at the front desk** — and it is followed by the measured cause, then by what corrected it.

The two quarters

Quarter	Answers served	Corrected on substance	Share
First quarter	15,400	**268**	**1.7 %**
Second quarter	**16,220**	**61**	**0.4 %**
Total	**31,620**	**329**	**1.0 %**

The cause of the 268, measured and not supposed

Cause	Corrections	What removed it
The 30 June date absent from the « monthly direct debit » answer	96	Up-to-date version, « mensualisation » guidance from impots.gouv.fr cited and dated
Wrong number of instalments (twelve instead of ten)	51	Up-to-date version, same source
Former electronic payment threshold (€1,000 instead of €300)	42	**Up-to-date version, article 1681 sexies of the French general tax code**
The surcharge called « penalties », with neither its rate nor its deadline	25	**Up-to-date version, article 1730 of the French general tax code**
Sub-total — standard answers whose update was still to be made	**214**	**Nightly matching of the 52 standard answers**
Situations resembling no precedent	**54**	**6 new reference questions, written and handed over for reading**
Total	**268**	—

214 corrections out of 268 did not come from an error of analysis: the agent was faithfully reproducing a standard answer whose update was still to be made. That is good news, because it is a cause that can be removed — and it was removed in one night, then held every night since.

The second quarter, once the cause was dealt with

Cause	Corrections	Action taken
Out-of-date standard answer	**0**	**The nightly matching catches them before the front desk does**
Particular situations falling under the 6 new questions	44	Handled as soon as the 6 answers came into force

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Cause	Corrections	Action taken
Particular situations outside the 6	17	Candidates for the next batch of reference questions
Total	**61**	—

The 6 reference questions proposed, drawn from the 54 situations

Reference question	First-quarter situations concerned	Text or source cited	State
Joint ownership after an inheritance — who receives the notice, who is liable	17	Guidance published on impots.gouv.fr, consulted and dated	Written, to be read
Estate in progress — deadlines, contacts and documents	12	Published guidance, consulted and dated	Written, to be read
Change of matrimonial property regime during the year	9	Published guidance, consulted and dated	Written, to be read
Usufruct and bare ownership — who is liable for property tax	8	Published guidance, consulted and dated	Written, to be read
Moving abroad during the year	5	Published guidance, consulted and dated	Written, to be read
Death of the holder of a monthly direct debit	3	« Mensualisation » guidance, impots.gouv.fr	Written, to be read

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Reference question	First-quarter situations concerned	Text or source cited	State
Total	**54**	—	**The 18 reference questions become 24**

> **The rule that holds the 0.4 %: a value the agent has not read is a value it asks for rather than approximates. A missing amount never becomes « probably unchanged », a date of putting into collection that cannot be found never becomes « presumably the one on the general roll ». The agent says what is missing, where it looked, who holds it, and hands the request already drafted to its recipient.**

Measure over the quarter	Value
Missing values flagged	**341**
Requests prepared and handed to the holder of the value	**341**
Answers returned within eight days	**306**
Values approximated, assumed or reconstructed	**0**

Six reference questions read over and settled by the head of office on: _____

Substantive correction threshold above which the office calls for a review of the arrangement: _____

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