



Where the office's tax data lives

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Architecture, access rights, tax secrecy and reversibility · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Every line of this document can be checked on the office's machine, not taken on trust**: the technical account's permissions display with one command, the log can be read, and the dry-run exit takes one afternoon.

What runs, and where

Component	Location	What it holds	Network egress
Model, local inference	Office machine, internal network	Nothing is kept after the answer; no tax data trains any model	0

Component	Location	What it holds	Network egress
Search index	Office machine	References and locations of the standard answers and published guidance — no account statement	0
Log of requests and answers	Office machine	Timestamp, requesting officer, question asked, output served	0
Hosted variant, if the directorate would rather not administer a machine	Dedicated, isolated resource, hosted in France, under French law, shared with no other office	Exactly the same scope	0 outside the European Union — exposure to extraterritorial legislation reduced by the architecture, documented for the configuration chosen

The permissions of the technical account through which the agent reads

Object	Read	Write	How the office checks it
The office's 52 standard answers	Yes	No	Permissions displayed with one command: read granted, insert, update and delete refused
Contact log	Yes	No	Same

Object	Read	Write	How the office checks it
DGFIP management and collection applications	Read on the scope agreed with the office only	No	Same, scope annexed to the agreement
Secure messaging of the personal account	—	Posting a message to the account holder only	Every posting is traced, timestamped and attributed

34 roles for 34 officers — permissions follow the job

Role	Headcount	What it opens	Out-of-role accesses recorded since go-live
Front desk	5	Reference answers, online procedure routes, appointment booking	0
Personal tax management	18	Files of the unit, reference answers, log of their own requests	0
Collection	9	Account statements, reminder files, requests for time to pay	0
Head of office and deputy	2	The whole scope, plus the full log and the settings	0
Total	34	—	0

Tax secrecy, and the route that gives the taxpayer what they were asking for

Article L. 103 of the French book of tax procedures extends the obligation of professional secrecy defined in **articles 226-13 and 226-14 of the French criminal code** to every person called upon, in the course of their duties, to take part in the assessment, control, collection or litigation of taxes. **Serving a named amount on an unauthenticated channel is not carelessness, it is an offence — and it is the only place in this arrangement where the answer is a refusal. The lawful route, for its part, exists and is faster than the front desk.**

Channel	What is served immediately	What goes through the authenticated account	Measured over the trial quarter
WhatsApp Business	The rule, the calendar, the three-screen authentication route, and an explanation of any line the taxpayer reads on their own notice	The named breakdown, posted into secure messaging	2,140 exchanges, 1,386 of them from people who had never used secure messaging
Website chat	Same	Same	3,260 exchanges
E-mail	Same	Same	5,480 exchanges
Secure messaging of the personal account	The named breakdown, line by line, every amount taken from the account statement	—	4,210 routes handed over, 3,968 consultations completed within 24 hours — 94 %
All routes together	—	—	0 named amounts served outside an authenticated account

And the taxpayer knows who they are speaking to from the first sentence. The agent introduces itself as a digital assistant of the office, because **article 50(1) of Regulation (EU) 2024/1689 on artificial intelligence, applicable since 2 August 2026**, requires that anyone interacting with an AI system be informed. **They can ask for an officer at any moment:** the request is passed on with the subject already noted, and the call-back is dated.

Reversibility, verifiable before deciding

Element	The day the office stops	Handover format
Search index	Deleted — it held no account statement	—
Log of requests and answers	Handed to the office, or destroyed — the office chooses, and the question is settled at go-live	JSON and CSV
24 reference answers, 6 document lists, 3 reminder letter templates, 4 standard answers brought up to date	They stay with the office: they are made of its own material	Word processor and PDF, readable without us
Management and collection applications, secure messaging, the 52 standard answers	Unchanged — they were never modified	—
Migrations	0 on the way in, therefore 0 on the way out	—

The dry-run exit takes half a day: the agent is switched off, front desk and collection are checked to work exactly as before, and it is switched back on. **The slot that costs the office least is the Tuesday afternoon of the third week of July — 96 contacts on average in that slot, against 612 on a Monday in September. The directorate will know what the promise is worth before committing to a second year.**

Date of the dry-run exit chosen by the directorate: _____

Log handed over at the end of the contract or destroyed — option settled at go-live:

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.