Help with online procedures — 512 guided sessions in a quarter

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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468 carried through to the end, one incomplete filing in fourteen · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The declarant's credentials are never entrusted to the agent and do not need to be: the declarant enters and validates, and it is that act which makes the declaration his, therefore valid.**

What the agent does, and in what order

Step	What the agent brings	Why it comes here
Before the screen	**The list of documents to prepare, with what each must show**	**This is the most common drop-out: the declarant starts, a document is missing, he closes**
During entry	Reading the screen: what is asked, why, what the service will do with it	A question read out loud is the question answered correctly

Step	What the agent brings	Why it comes here
Before validation	**The check for inconsistencies: a quantity not matching the invoice, a missing currency, a document announced but not uploaded**	**An inconsistency fixed before filing is a request for a supporting document that never exists**
Validation	**It is done by the declarant, with his own credentials**	**That is what makes the declaration binding on him and on nobody else**

What that gave over the quarter

Measure	Value	Reading
Guided sessions	**512**	—
of which carried to the end	**468**	**The other 44 were waiting for a document to be obtained elsewhere, and each left with the request already drafted**
Declarations filed incomplete	**One in five → one in fourteen**	**96 requests for supporting documents the office did not have to write**
Tuesday late-afternoon desk	**61 declarants received**	**38 of them from small companies with no customs department — those who never call during office hours**

An incomplete filing costs twice: a request for a supporting document for the office to write, and days of waiting for the company whose goods are not moving. **Removing it at the entry stage removes both at once.**

> **The desk is run by the agent, with an officer of the unit reachable** for anything outside the fourteen subjects. **It adds no opening hours to fund and takes none away from traders.**

To be settled by the service

LINDBERGH FORMATION — Blue Lemon Agent — Companies register (RCS) Évry 817 946 114 —
Legal notice (in French): bluelemonagent.ai/mentions-legales

Slot for the weekly desk: _____

> **Request a demo with your own documents**
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> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
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> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-douanes

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.