



Direct-reply mandate — 14 subjects, capped and dated

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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No individual file, three-month review · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **Nothing goes out directly before the mandate is signed.** Until then the agent prepares draft replies; **the post sends them.**

What the mandate brings — the figure that decides

Measure	Without the mandate	With the mandate
Average reply time to an email	8 days	2 days
Question asked on Saturday from the northern province	Handled on Tuesday	Handled on Saturday
Enquiries falling within the 14 subjects	2,760 a year	2,760 handled at any hour, in both forms
Unanswered calls	1,100 a year	84

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The mandate, in six lines

Clause	Content
Exact scope	The 14 subjects, listed by name, and nothing else. Any question outside the list is handed over with a draft reply written, sourced, in both forms — prepared, never sent
Absolutely outside the mandate	No reply on an individual file in progress: no visa file being processed, no transcription under way, no consular protection situation. General information is not an individual decision
Statements carried on every reply	The source with its date, the digital assistant statement, and the easy-read version paired with the plain one
Next-day check	Daily record of the replies sent the day before, on one page, by subject and by channel — a reply to be corrected is caught within the hour
Duration	Reviewed after three months. Without an explicit decision at the review, the mandate stops — it is renewal that requires a signature, not termination
Withdrawal	A word from the chancery officer, and direct sending stops within the minute; replies go back to being drafts for sign-off

What happens to an individual file

Situation	What the agent hands over	Who sends	Measured delay
Visa file being processed	Reply written, file documents alongside	The post	Within 4 hours, against 8 days
Transcription under way	Progress and documents awaited	The post	Within 4 hours

Situation	What the agent hands over	Who sends	Measured delay
Consular protection	Immediate transfer to the duty official, with the time zone and the number	The post	Immediate

A reply on an individual file goes out from the post, and that is what makes it reasoned and enforceable. General information does not carry that weight — **and that is precisely why it can go out without waiting for an opening morning.**

The review calendar

Milestone	What is produced	Who decides
D+30	First record: volumes by subject and by time zone, delays, replies corrected	For information
D+90	Full record and proposal for a revised scope	The head of post — without an explicit decision, it stops
At any time	Withdrawal of a subject or of the whole mandate	The chancery officer

A written mandate, capped, dated and withdrawable in a word is not a precaution: it is what makes it possible to say yes. The post does not choose between reading every reply and signing a blank cheque.

To be set by the post

Date of signature of the mandate and date of the three-month review: _____

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the LINDBERGH FORMATION — a simplified joint-stock company with share capital of €250,000 · Registered office: 10 rue de Maille, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114 · SIRET 817 946 114 00029 · VAT FR 60 817 946 114 · "Blue Lemon Agent" trade mark · Training-provider registration no. 119 108 635 91 (Île-de-France prefect — this registration does not amount to State approval) · Qualiopi certified, no. 03896, for the "training actions" category · contact@bluelemonagent.ai · dpo@bluelemonagent.ai · Hosted in France.

architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.