Distances and time zones — where service is won

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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1,900 km, 3 time zones, 15 opening hours · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **The gain of a consular post is not read first in staff minutes:** it is read in journeys avoided and in questions answered at the hour the national asks them. **It is the only figure the person nine hundred kilometres away will feel.**

The calls, hour by hour and province by province

Origin	Difference with San Ventura	Calls per year	Of which outside opening hours	Reading
Northern provinces	**+2 hours**	**980**	**640**	**These are not late calls: these are people calling during their own office hours**

Origin	Difference with San Ventura	Calls per year	Of which outside opening hours	Reading
San Ventura metropolitan area	—	820	210	Calls before or after work
Southern province	−1 hour	600	250	Counter already closed when the day starts late there
Total	—	**2,400**	**1,100**	**After go-live: 84 unanswered calls, those asking for an official**

The 14 recurring subjects — 2,760 enquiries out of 8,000

Subject	Enquiries per year	Where the written answer sits
Transcription of a birth record	**412**	The post's information sheets, transcription templates
Documents for a short-stay visa file	**388**	Applicable written conditions, filing slip
Passport renewal	306	The post's information sheets
Entry on the register of French nationals living abroad	271	Information sheets, online form
School grants	243	Campaign calendar, information sheets
Appointment booking and opening hours	228	The post's diary, consulate website
Voting proxy	196	Information sheets

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Subject	Enquiries per year	Where the written answer sits
Legalisation and copies of records	174	Information sheets
… and 6 further subjects	542	The post's information sheets and instructions
Total	**2,760**	**The answer existed; what was missing was availability and readability**

The two written forms, and what sets them apart

Form	What sets it apart	What is available
Plain French	**The post's usual wording, acronyms spelled out at first use**	**The 14 subjects and the 22 information sheets — this is the version that stands**
Easy to read and understand	**One idea per sentence, everyday words, the useful information at the top**	**The 14 subjects, attached to the plain version and never in its place**
What is never reworded	**A date, an amount, a deadline, a document name: copied verbatim**	Only the sentence around them is rewritten
Total	—	**28 versions written and signed off, 6 information sheets rewritten**

The rule held is simple and can be checked: the easy-read version goes out alongside the plain one, never in its place, **and it is the plain French version that stands.** An official can therefore check in ten seconds what was said to a national, **and a rewording that shifted the meaning shows up immediately when the two are set side by side.**

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What distance represents

Measure	Value	What it changes
Size of the district	**1,900 km from north to south**	**A round trip from the north: two days and a night in a hotel**
Recurring enquiries from beyond 400 km	**890 a year**	**An accurate answer first time is worth two days of travel**
Nationals on the register	21,400	Spread across three time zones

> **An answer available at any hour and written to be understood first time is not a comfort: it is a journey that does not take place**, and it is equal access between the person living near the consulate and the one nine hundred kilometres away.

To be set by the post

Four subjects to be read first by the chancery officer: _____

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-consulaire

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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