



Reading advice — where suggestions come from

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Document issued on 24/09/2026

1,240 requests at the front desk, 0 reader profile · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **A suggestion is based on books, not on people. Neither the person's history, nor their family's, nor that of readers of their age goes into a proposal.**

How six titles are built, in thirty seconds

Criterion used	Source	What it brings
The subject asked for, at that moment	The request itself	The starting point, and the only one coming from the user
Reading level and length of the text	Record	What makes a book get finished
Subject indexing and summary	Enriched record	The connections the title does not state

Criterion used	Source	What it brings
Availability on the shelf	Copy status	Shelfmark, shelf, branch — the reader leaves with the book

Today's example — a thirteen-year-old who has stopped reading

Title proposed	Entry	Status
Two short adventure novels	Children's shelves	On the shelf
One contemporary story	Children's shelves	On the shelf
One non-fiction comic	Children's shelves	On the shelf
One graphic novel	Children's shelves	On loan — hold offered, return date given
One illustrated sea story	Children's shelves	On loan — hold offered, return date given

The librarian keeps what makes the exchange valuable: the choice among the six, and the words to talk about it. **The agent removes the search through the shelves, not the conversation.**

What it gives over a quarter

Measure	Volume	Reading
Advice requests at the front desk	1,240	—
Loan on the same day	880 — 71 %	The reader leaves with a book
Hold placed on the spot	212	The title exists, it is out

Measure	Volume	Reading
Unmet requests	148	Counted and sorted, handed to the director

What unmet requests say about the collections

Need identified	Requests	State of the collection	What is prepared
Short large-print novels for teenagers who struggle with reading	34	11 titles, 9 of which are permanently out	An acquisition proposal of 20 titles: publisher prices, availability at your supplier, total amount
Other isolated needs	114	Variable	Grouped and counted in the monthly report

The acquisition decision belongs to the director, and she takes it on a counted public demand rather than an end-of-day impression. **It is the most reliable material for spending an acquisition budget where the public expects it — and no reader's name appears in it.**

For the media library to decide

Day of the monthly report on unmet requests: _____

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