Borrowing secrecy — what is read, and what never is

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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61,000 loans, 0 history opened · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **What users read is nobody's business but the library's. This page is written to be displayed at the desk and handed to the council: it is a guarantee, and it is verified line by line in the log.**

The three categories of data, and what becomes of them

Data	Read by the agent?	What is done with it
Catalogue and records	**Yes, read-only**	**Records, selections, suggestions, answers to users**
Availability of a copy	**Yes**	« On loan » or « on the shelf » — **without knowing by whom**

Data	Read by the agent?	What is done with it
Loan volumes by title and by shelf	**Yes, as numbers**	Weeding, acquisition proposals, collection monitoring
A person's borrowing history	**No — never**	**0 links to a person out of the 61,000 loans of the year**
Named membership files	**No**	**They stay in the management software, open only to authorised staff**

How a suggestion is built — and what it is never built on

What goes into a suggestion	What never goes into it, under any condition
The subject the user asks for, at that moment	**What this user has borrowed before**
The reading level and length carried by the record	**What their family has borrowed**
Subject indexing and the summary	**What readers of the same age have borrowed**
Availability on the shelf when the answer is given	**Any comparison between two readers**

A public library suggestion is based on books, not on people. A list built on other people's borrowing would be a reading profile — **and that is precisely what a media library can promise and no reading platform does.**

Retention — a setting of the service, not of the agent

Point	Who decides	What the agent does

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How long a loan stays attached to a card	**The service, in its management software**	**Nothing — it does not extend it by one hour**
Erasure when the document is returned	Setting in force on the 3 sites	**Checked on all three; the erasure is mirrored at the same hour**
Copies kept by the agent	—	**None of what the software erases**
A reader asking about their own loans	**The reader**	**The file is assembled and a member of staff hands it over in person on presentation of the card — never by message**

What is displayed to users

Medium	Content	Where
« What we know about your reading » notice	**What is read, what never is, what is kept and for how long**	**The three front desks and the portal**
Easy-read version of the same notice	Short sentences, one message per sentence	Next to the plain-language version
Assistant's opening message	The digital assistant notice, in the first sentence	In every exchange, without exception

> **A media library that writes on its door that borrowing feeds no recommendation says something strong, and checkable.** The access log shows **0 readings of an individual history** since go-live.

For the media library to decide

Retention period for the link between a loan and a card, set by the service: _____

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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-bibliotheque

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Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.