Year review — 1,153 hours given back to the public

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Record log, front-desk records, events register · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The calculation belongs to the media library and fits in three lines** — it can be redone without us, on your own registers. **This is the page to take to the inter-municipal council.**

The calculation, item by item

Item	Share of the task's time	Durations	Annual volume	Time given back
Preparing a catalogue record	**60 % → 10 %**	**15 min → 2 min 30**	**2,400**	**500 hours**
Answering an everyday user question	40 % → 10 %	4 min → 1 min	9,800	**490 hours**

Item	Share of the task's time	Durations	Annual volume	Time given back
Preparing a themed selection and its materials	100 % → 20 %	6 h → 1 h 12	34	**163 hours**
Total	—	—	—	**1,153 hours — more than thirty-two weeks at 35 hours**

These hours are not a cut in posts, and must not be presented as one: no post was cut, none was created. **This is staff time given back to the public**, and public spending put into what the staff alone can do — welcoming, advising, getting people to read. **The reference figure is 1,153 hours; the thirty-two weeks are only there to picture them, and the rounding goes down.**

What those hours produced — waiting times and access

Measure	Before	After	Source
Document on the shelf after its receipt	**18 days**	**4 days**	Document circuit log
Searches with no result on the portal	**22 %**	**14 %**	Search log
Documents never borrowed since entry, taken out within the month	—	**340**	Loan statistics by title
Reply to a user's email	**5 days**	**3 hours**	Request log
Questions arriving outside opening hours	**3,724 waiting for reopening**	**Handled at the hour they arrive**	Front-desk records

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Measure	Before	After	Source
People signed up who miss events	**18 %**	**7 %**	**175 seats given back to other families**

Equal access — what cannot be counted in hours

Measure	Value	Reading
Supported sessions on the portal	214, of which **197** taken through	Giving up happens on the missing document, not on the screen
Saturday digital drop-in	**31 people received over a quarter**	One hour a week
of which never came in other than to return a document	**19**	**It may be the only figure the elected members remember**
Answers available in plain language and easy-read, tested	The 14 subjects	Equal access, not a comfort option

The figure the agent publishes about itself, published with the rest

Finding	Volume	Measured cause	What was done
Substantive corrections, quarter 1	**214 out of 1,480 — 14.5 %**	**168 on documents with no publisher reference, 46 on the classification plan**	**Fields not read left empty and named; 30 shelfmarking rules written**
Substantive corrections, quarter 2	**20 out of 820 — 2.4 %**	Proposals flagged as such	Separate queue for documents with no publisher reference

The framework measures

Indicator	Year

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Records prepared and logged	**3,500**
Records entered into the catalogue without a person's approval	**0**
Borrowing histories opened, out of 61,000 loans	**0**
Data taken out of the media library's network	**0**
Transfers outside the European Union	**0**

> **These zeros are not a cautious setting: they are how the agent is connected.** The read-only technical account has no right to write, and entry into the catalogue belongs to the head of cataloguing.

For the media library to decide

Date the review is presented to the inter-municipal council: _____

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> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-bibliotheque

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