Non-take-up — 312 entitlements detected, 186 awards

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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From documents already held in the 1,130 files · fictitious document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictitious document, produced for the demonstration. *Non-take-up is an entitlement whose conditions a person meets and does not claim — because they do not know about it, because the process discouraged them, or because nobody had the time to tell them.* **It is what costs most in social terms, and it is the only area where a few minutes of rereading change a household's life.**

The method — and there is no magic in it

What the agent reads	What it does with it	What it never does
The documents ALREADY held in the 1,130 files	**It compares them with the published, written conditions of the schemes**	**No external file, no cross-matching with a third-party body**
Income notices, rent receipts, household composition, children's ages	It flags a likely entitlement and the document that grounds it	**It opens no entitlement and files no application on a person's behalf**

What the agent reads	What it does with it	What it never does
The date of each document	**It flags only on a document less than three months old**	**It never infers income it has not read**

What the rereading produced, step by step

Step	Volume	Reading
Likely entitlements flagged	**312**	**Across 214 households**
Confirmed after interview by a social worker	**268 — 86 %**	**The interview settles it in ten minutes instead of forty, because the document and the form are already there**
Applications filed	**214**	**The other 54 are waiting for a document or for the person's choice, and she remains free to claim or not**
Awards obtained	**186**	**28 still being processed**
of which households that had never filed an application for discretionary assistance	**63**	**They came for something else, or did not come at all**

The schemes concerned

Scheme	Entitlements flagged	Confirmed
Health cover	**84**	**76**
Heating and energy assistance	71	63
Social pricing for school meals	**62**	**58**
Transport assistance	49	40
County schemes	46	31

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Scheme	Entitlements flagged	Confirmed
Total	**312**	**268**

What it represents for residents

Measure	Value	Reading
Awards obtained	**186**	—
Average monthly amount per household	**€41**	Average of the entitlements opened
Over twelve months	**More than €91,000**	**That is not CCAS money: it is money going back to households in the town that was not reaching them**

This is the figure to take to the board, and the only one that speaks of non-take-up avoided. **It is not counted in officer hours** — it is counted in entitlements opened, and it can be checked file by file.

The rhythm proposed

Pass	Frequency	Why
Full rereading of the 1,130 files	**Twice a year**	Scheme conditions change
Rereading of one file	**On every new document filed**	**A move, a birth, a job loss open entitlements the day they happen**

For the CCAS to settle

Schemes to add to the watched list: _____

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Request a demo with your own documents

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-action-sociale

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