Reply letters — 612 reasoned items

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

Document issued on 09/11/2026

32 minutes down to 8 · fictitious document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictitious document, produced for the demonstration. **The letter is built on the CCAS template as updated**, aligned on the resolution in force. **The signature stays with the head of service: a notification signed by the CCAS binds the CCAS.**

What each letter carries

Element	Content	Why it is there
Reasoning	**Income taken into account, disposable income calculated, the point in the rules that grounds the decision**	**A resident must understand why without ringing up to ask**
Amount or reason for refusal	Written in everyday wording	It is the one line everybody reads

Element	Content	Why it is there
Appeal routes and time limits	**In the wording the CCAS already uses**	**That is what makes the decision challengeable, and therefore defensible**
Plain-language version — complementary agent	**Pass this content to the Accessibility, Easy Read and Translation agent**	**A dedicated agent, and it is not part of what this agent includes**
Referral	The schemes the person can turn to, with address and documents	**A refusal that does not refer creates non-take-up**

The time this shifts, across the 612 items of the year

Step	Before	After	Who does it
Retrieving the template and the file's elements	9 min	**0**	The agent
Drafting and reasoning	**23 min**	**8 min of reading**	**The agent prepares, the team reads**
Total	**32 min**	**8 min**	—
Signature	—	—	**The head of the CCAS**
Annual gain	—	—	**244 hours**

The response times met for the resident

Commitment	Before	After
Reply to a resident's letter	**9 days**	**2 days**
Notification after a committee meeting	**The following week**	**The day after the meeting**

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Commitment	Before	After
Effect across the 132 files examined in 11 meetings	—	**5 days gained for each household**

> **Reading time has not been cut, and it must not be.** What disappears is the searching and the typing; **what remains is the only work where the CCAS engages its responsibility.**

For the CCAS to settle

Letters passed as a matter of course to the Accessibility, Easy Read and Translation agent — a dedicated agent, and it is not part of what this agent includes: _____

> **Request a demo with your own documents**
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-action-sociale

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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