Year report — 734 hours returned to the service

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Casework records, notification and flag registers · fictitious document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictitious document, produced for the demonstration. **The calculation belongs to the CCAS and fits in four lines** — it can be redone without us, from its own records. **This is the page to attach to the board's notice of meeting.**

The calculation, item by item

Item	Minutes	Annual volume	Time returned
Pre-instruction of an application	**48 → 8**	**486**	**324 hours**
Reply letter	32 → 8	612	**244 hours**
Answering a routine question	6 → 3	3,100	**155 hours**

Item	Minutes	Annual volume	Time returned
Committee meeting pack	80 → 16	11	**11 hours**
Total	—	—	**734 hours — more than twenty weeks of one full-time officer's work**

The conversion uses the statutory basis of 35 hours a week, and the rounding is done downwards: 734 hours are worth more than twenty weeks. **It is not a saving on posts, and it must not be presented as one:** no post has been cut, none created. **It is officer time returned to supporting people, to home visits and to interviews** — that is, to what only social workers can do.

What those hours produced — the response times met for the resident

Commitment	Before	After	Source
Time from filing to notification	**24 days**	**11 days**	Case register
Reply to a resident's letter	**9 days**	**2 days**	Request log
Unanswered calls	**41 %**	**6 %**	Switchboard record
Files complete on the day of the interview	**231 out of 486**	**462 out of 486**	Case register
Files abandoned for want of a reminder	**34**	**0**	Reminder log
Decision on emergency relief	3 days	**The same day**	Emergency register

Non-take-up avoided — what is not counted in hours

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Measure	Value	Reading
Likely entitlements detected	**312**	From documents already held in the 1,130 files
Confirmed after interview	**268 — 86 %**	The interview settles it in ten minutes
Awards obtained	**186**	**28 still being processed**
Entitlements opened over twelve months	**More than €91,000**	**Money going back to households in the town**
of which households that had never filed an application	**63**	**This is the figure the board will remember**
Referrals that came through with a partner	**141 out of 189, plus 39 after a reminder**	A referral closed, not a leaflet handed over

The figure the agent publishes about itself, published with the rest

Finding	First measure	After correction	Cause measured
Entitlement flags unconfirmed	**44 out of 312 — 14 %**	**7 out of 96**	**39 of the 44 rested on a document more than six months old**
Pre-instructions reworked on substance	**19 out of 248 — 7.7 %**	**5 out of 238 — 2.1 %**	**14 of the 19 came down to an out-of-date document**

The framework measures

Indicator	Year
Logged outputs	**1,731**
Decisions with a legal or significant effect taken by an agent	**0**

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Indicator	Year
Outputs sent without a public officer having read them	**0**
Outgoing messages naming the reason for an application	**0**
Household data leaving the CCAS	**0**
Transfers outside the European Union	**0**

> **These zeros are not a cautious setting: they are how the agent is wired.** The technical read account has no write permission, and the decision belongs to a public officer. **The half-day dry-run shutdown is offered in the first quarter: the board will know what the promise is worth before committing to a second year.**

For the CCAS to settle

Date for presenting the year report to the board: _____

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> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-agent-action-sociale

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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