Batch approval mandate — five checks green

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Capped, dated, withdrawable with one word · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This mandate delegates no decision:** it changes the unit of approval. The head of office approves in one gesture the files with no discrepancy, and opens one by one those that carry one.

Late billing, taken file by file

Cause of the delay	Stays concerned	Average wait
Entitlement document or agreement to cover never chased	**890**	**47 days**
Billing address to be updated	212	—
Length discrepancy left unsettled	138	—
Total stays billed beyond 30 days	**1,240**	—

What chasing changed

Measure	Before	With the agent
Chasing rhythm	One request, never repeated	**Day 2, day 8, day 15, on the chosen channel**
Average time to obtain a document	**47 days**	**6 days**
Stays billed beyond 30 days	**1,240**	**96**
Reminders after the document arrived	—	**0: chasing stops within the second**

The five checks that open batch approval

Check	Green when	Otherwise
Identity	The five traits match	**The file leaves the batch**
Entitlements	Open for the whole stay	**The file leaves the batch**
Cover	Agreement received	**The file leaves the batch**
Length	Recorded equals planned	**The file leaves the batch**
Address	Up to date	**The file leaves the batch**

The mandate's framework

Parameter	Value proposed
Cap	**Only files whose five checks are green**
Leaving the batch	**A single failed check is enough**
Record	Monthly, files approved and files taken out
Review	**After one month**

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Parameter	Value proposed
Withdrawal	**One word, back to file-by-file approval**

Result over the three trial months: 3,190 files approved, 312 taken out of the batch. The head of the admissions office remains the one who settles what goes out — **and the decision comes back to her in four minutes instead of nine hours, files complete and discrepancies first.**

For the hospital to settle

Signature of the mandate and date of review: _____

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-admissions-hospitalieres

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