Admission files review — 14,200 stays

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Twelve months, strictly administrative scope · fictional document

Fictional document — demonstration example

This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **No care data was read to compile it:** it carries only administrative items — identity, entitlements, address, cover. **The reason for admission is never passed to the agent.**

What twelve months of files show

Measured finding	Volume	What it costs today
Stays over the year	**14,200**	8,600 scheduled entries, 5,600 unscheduled
Files incomplete on the day of entry	**2,840 — one in five**	**A file finished standing at the desk, in front of a waiting room**
Files rescued after entry	1,610	The document arrives after the stay, billing waits
Duplicate files on the same patient	**84**	**Two spellings, two separate administrative histories**

The three documents behind 78 % of the gaps

Missing document	Files concerned	Why it is missing	What is ready
Up-to-date entitlement certificate	**1,120**	The patient does not know it is required, or theirs has expired	**Request drafted, sendable on 5 channels**
Insurer's agreement to cover	**760**	**Nearly always for a single room**	**Request to the insurer, policy number and expected length pre-filled**
Proof of address less than 12 months old	335	A move that was never reported	Request drafted, list of accepted proofs attached
All three together	**2,215 of 2,840 — 78 %**	—	**Three templates to read over, half a day**

The three time items measured

Item	Today	Prepared by the agent, to approve	What the remaining time becomes
Assembling a scheduled admission file	**60 % of the file's time — 18 min out of 30**	**10 % — 3 min**	**Checking and welcoming the patient**
Checking a patient's entitlements	40 % — 6 min	**10 % — 1 min 30**	Handling the situations to be corrected
Preparing the billing for the week's stays	100 % — 9 h	**20 % — 1 h 48**	Examining only the files carrying a discrepancy

Across 8,600 scheduled entries, the 15 minutes returned per file make 2,150 hours a year. These are officer-hours returned to the service at unchanged headcount: **no post cut, no post created.** The time does not leave the hospital, it moves — from keying in to welcoming.

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The 84 duplicate files

Identity vigilance is the discipline that guarantees the right file belongs to the right patient. **The agent merges no file:** it hands over the documented match — the two files, the identity traits that agree, the one that differs and the document that settles it — **and the identity vigilance team decides.** Over the first quarter: **84 matches handed over, 79 merges confirmed, 5 set aside** — two different patients, and it was worth checking.

For the hospital to settle

Three document-request templates read over and settled on: _____

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>
> This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.
>
> https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-admissions-hospitalieres

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