Substantive corrections — 214 then 39

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Two quarters, 8,450 files · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **This table publishes the figure the agent publishes about itself**, its measured cause and the correction that followed. Better to have it from the agent than from a patient.

The two quarters

Quarter	Files prepared	Substantive corrections	Rate
First	4,100	214	5.2 %
Second	4,350	39	0.9 %

The real cause, measured file by file

Origin	Number	Detail
Incomplete photo of a document sent by the patient	173 of 214	Cut-off corner, reflection on the card, framing swallowing the last letter of a hyphenated first name

Origin	Number	Detail
Entitlement situation with no precedent in the 12 months of files	41	Special cases, no earlier template

It was not a misreading: it was an incomplete image, read faithfully. The distinction is not a nuance — it names the correction to be made, and that correction can be measured.

The three corrections applied

Correction	Implementation	Measured effect
Legibility check at upload	**The photo is asked for again within the second, while the patient still has their phone in hand**	**0 corrections due to an unreadable document in the second quarter**
Systematic matching of the five identity traits	**A discrepancy on a single trait suspends writing**	The file goes to an officer, both versions side by side
A value not read is not written	**What is missing is named, with where it was looked for, who holds it and the request already drafted**	**No assumed value in any file**

The protection that matters for officers

Indicator	Two quarters
Files prepared	8,450
Human approvals logged	**8,450**
Corrections made before the patient's entry	**253 of 253**
Corrections made after entry	**0**

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Proposal awaiting approval: write the 41 unprecedented entitlement situations up as 41 cases in the rule base. **Of the 39 corrections in the second quarter, 27 already fell under one of them** — the same correction, pushed one notch further.

For the hospital to settle

Review of the 41 cases by the corrections officer — date: _____

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https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-admissions-hospitalieres

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