Technical framework — where patient data lives

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HDS requirement settled at scoping, hosting in France, role-based access, no care data · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

Fictional document, produced for the demonstration. **It describes the architecture actually offered to a hospital.** An admissions office handles identities, entitlements and stay details: with the care record, these are the most sensitive data a hospital holds — and the care record itself is not connected.

The scope, written before any go-live

Data	Handled by the agent?	Why
Identity traits, address, person to notify	**Yes**	Without them, no admission file exists
Entitlements: health insurance, insurer, long-term condition, means-tested cover	**Yes**	Cover status, never the medical content attached to it

Data	Handled by the agent?	Why
Length of stay, room, billing details	**Yes**	The billing chain depends on them
Reason for admission, diagnoses, treatments, results	**No — never passed on**	**The agent is not connected to the care record; none of its outputs carries a trace of it**

This narrow scope is an accelerator, not a restriction: there is far less to examine before opening the service, and that is what allows go-live in weeks rather than quarters.

Where the data lives

Point	Implementation	What it lets you tell a patient or an auditor
Hosting	**Health-data host, in France, under French law**	« Patient data does not leave the European Union »
Cloud Act and FISA 702	**Exposure reduced by design**, location alone not being enough to guarantee immunity	« No foreign authority can seize it »
Resource	**Dedicated and isolated per hospital, no pooling**	« Your files sit next to nobody else's »
Encryption	In transit and at rest	« A stolen file stays unreadable »
Role-based access	**4 roles for 11 officers; rights follow the job**	« Only the people concerned open your file »
Logging	Who asked what, when, on which file	« We trace every access in a single query »
Training	**No patient data feeds a public model**	« What we learn from you serves you »

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The four roles and what they open

Role	Opens	Does not open
Desk and pre-admission officer	Identity, documents, entitlements, room	Billing details of a closed stay
Billing officer	Lengths, arrangements, shares and out-of-pocket amounts	Identity documents uploaded
Head of the admissions office	**Both, plus the mandates and the log**	**The care record, which is connected to nothing**
Data protection officer	The log and the register sheet	The content of the files

The framework figures over the year

Indicator	Value
Items of care data processed	**0**
Transfers outside the European Union	**0**
Out-of-role accesses found in the log	**0**
Files admitted without an officer's approval	**0 of 8,450**

Reversibility, verifiable before committing

Element	The day the hospital stops
The index	**Deleted — it contained no file, only what is needed to find them**
The patient administration software	**Unchanged: same files, same numbers, same access rights**
The log	Handed over in an open format, or destroyed — **the hospital chooses, settled at go-live**

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Element	The day the hospital stops
Templates, twenty-four answers in plain French and easy-read, document lists, billing checks	**Stay with the hospital, readable without us**
Subscription	**Annual, no tacit renewal — renewal is what needs a decision, not stopping**

A dry-run exit is offered at the end of the first quarter: half a day, we switch off, we check that the admissions office runs exactly as before, we switch back on. **Management knows what the promise is worth before having committed a second year.**

For the hospital to settle

Fate of the log at the end of the contract (handover in an open format / destruction):

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Request a demo with your own documents

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-admissions-hospitalieres

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.

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