



Year review — 3,564 hours returned to the service

LINDBERGH FORMATION — 16 rue de Maillé, 91310 Montlhéry, France · Companies register (RCS) Evry 817 946 114

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Item-by-item calculation, redoable on one side · fictional document

Fictional document — demonstration example

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Fictional document, produced for the demonstration. **The calculation uses the statutory working-time basis: 35 hours a week, 1,607 hours a year.** The reference figure remains the one in hours; the conversion is there to make it speak in a meeting. **Rounding is always downwards.**

The calculation, item by item

Item	Annual volume	Before	After	Hours returned
Assembling scheduled admission files	8,600	18 min — 60 %	3 min — 10 %	2,150 h
Checking entitlements, unscheduled entries	5,600	6 min — 40 %	1 min 30 — 10 %	420 h

Item	Annual volume	Before	After	Hours returned
Preparing the billing	52 weeks	9 h — 100 %	1 h 48 — 20 %	374 h
Answers to patients and families, twelve subjects	12,400	5 min	2 min	620 h
Total	—	—	—	3,564 h

The conversion, on a single basis

Unit	Basis	3,564 hours
Week	35 hours	More than one hundred and one weeks
Working year	1,607 hours	More than two years of work

These hours are officer time returned to the service at unchanged headcount: no post cut, no post created. This is not a saving on staff — it is a desk that welcomes instead of keying in, and it can be checked against the hospital's own logs.

What those hours became

Measure	Before	After one year
Files incomplete on the day of entry	2,840	214
Unanswered calls	38 %	6 %
Reply time to a family email	6 days	2 hours
Stays billed beyond 30 days	1,240	96
Time to obtain a document	47 days	6 days

Measure	Before	After one year
Entitlement corrections made before discharge	—	186
Patients pointed towards an unclaimed right	—	41
People received at the Saturday surgeries	—	96, 61 of whom had never come during opening hours

The figure that does not flatter the agent, and the framework measures

Indicator	Value
Substantive corrections, first quarter	214 of 4,100 — 5.2 %
Substantive corrections, second quarter	39 of 4,350 — 0.9 %
Items of care data processed	0
Transfers outside the European Union	0
Files admitted without an officer's approval	0 of 8,450

This page fits on one side: four lines of calculation, five delays, three framework measures. **Sent with the agenda, it is discussed better than a figure discovered in session.**

For the hospital to settle

Date of the meeting and recipients of the calculation page: _____

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encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.