# Accessibility — easy-read signed off and eleven points

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One quarter, 214 guided sessions · fictional document

> **Fictional document — demonstration example**
> This document is produced by the Blue Lemon Agent website to illustrate what an AI agent hands to its users. The companies, matters, amounts and people in it are invented. It has no legal, accounting or commercial value.

> **Fictional document**, produced for the demonstration. **The patient chooses their version** — plain French or easy-read. **Nothing is taken from anyone: the easy-read version is added, it replaces nothing.**

## What is available for the twelve subjects

| Version | Built from | Volume |
|---|---|---|
| Plain French | Welcome booklet and price list | 12 answers |
| **Easy-read** | **Short sentences, one idea per sentence, everyday words** | **12 answers** |
| **Review and sign-off** | **Every version reviewed by the admissions manager before being made available; the original version stays attached** | **24 answers signed off** |

*Easy-read means « easy to read and understand »: short sentences, one idea per sentence, everyday words rather than administrative ones.* **A process understood first time is a process that is not started three times over at the desk.**

## The website — what was rewritten, what goes to the provider

| Nature of the point | Handled by the agent | Passed to the provider |
|---|---|---|
| Explicit link labels | **Yes** | — |
| Heading structure | **Yes** | — |
| Alternative text for images | **Yes** | — |
| **Points belonging to the site's code** | — | **11 defect sheets ready to send: page, criterion, correction expected** |

*The public accessibility standard is the reference framework that sets accessibility for public websites.* The wording points are handled; **the 11 code points are written up so the provider only has to fix them.**

## Guided sessions

| Measure | Result over the quarter |
|---|---|
| Guided sessions | **214** |
| **Taken through to the end** | **189** |
| **Data entry time for a process** | **22 minutes → 8** |
| Summary handed to the patient | **Every time: what was filed, what is left to do** |

> **On a patient's personal account, the agent pre-fills the screen in front of them from the documents they brought, reads out what is asked and why,**



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**and it is the patient who enters their credentials and confirms. Their credentials are never entrusted to the agent and need not be: it is that act which makes the application theirs, and therefore valid.**

## The Saturday morning surgery

| Measure | Trial quarter |
|---|---|
| People received | **96** |
| **of whom never came during opening hours** | **61** |
| Officer reachable for cases outside the twelve subjects | **Yes, throughout** |

## For the hospital to settle

Opening the Saturday morning surgery — approval and start date: _____

**Request a demo with your own documents**

This document is a fictitious example. To see the agent work on your own documents, request a demo from its page.

https://bluelemonagent.ai/en/secteur-public/metiers/agent-ia-admissions-hospitalieres

Scope of this document: the service operated by Blue Lemon Agent. For an agent deployed at your premises, the applicable location is that of the architecture set out in the quotation and verified before commissioning; local execution is announced only for the configuration explicitly described and accepted in the quotation; the applicable isolation depends on the deployment mode set out in the quotation, no dedicated isolation being presumed; the encryption mechanisms in transit and at rest, their components and key management are those documented for the architecture chosen; roles and permissions are configured and accepted for the identities and systems actually connected; the events logged, their content, their retention period and who may access them are defined for the deployment chosen.



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